

College of Denturists of Ontario

# ANNUAL REPORT 2021-2022

**GOVERNANCE**

**agile**

**professionalism**

**COMPETENCE**

**transparent**

**PUBLIC INTEREST**

*consistent*



*accountable*

**PROPORTIONATE**

**targeted**

**ENGAGED**

# Table of Contents

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- Table of Contents..... i
- About the College..... 1
- Message from the President..... 2
- College Council..... 5
- Committee Reports..... 6
- Executive Committee..... 7
- Inquiries, Complaints and Reports Committee..... 8
- Discipline Committee..... 11
- Fitness to Practise Committee..... 13
- Patient Relations Committee..... 15
- Quality Assurance Committee..... 17
  - Panel A..... 18
  - Panel B..... 21
  - Peer Circles Working Group..... 22
- Registration Committee..... 23
- Qualifying Examination Committee..... 26
- Qualifying Examination Appeals Committee..... 28
  - Qualifying Examination Working Group and OSCE Assessors..... 29
- Summary Financial Statements..... 30



# About the College

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## *Regulating the profession of Denturism since 1973*

As a health profession regulatory body, the College of Denturists of Ontario (CDO) supports the public's interest in access to safe, competent, and ethical Denturism care.

Under Ontario law, 26 health regulatory Colleges acting in the public interest are entrusted with regulating a wide variety of health professionals.

The CDO does this by:

- Setting the requirements that must be met for an individual to practise Denturism in Ontario.
- Issuing Certificates of Registration to Denturists who meet these professional requirements. Once an individual has obtained a Certificate of Registration, they may practise Denturism.
- Establishing comprehensive Standards of Practice and policies that every Registered Denturist must follow.
- Developing and administering a Quality Assurance Program that helps Registered Denturists stay current and develop their knowledge and skills throughout their respective careers.
- Giving the public a way to raise issues and hold Registered Denturists accountable for their conduct and practice.

With the CDO's governing Council, Committees, and staff all working to serve the public interest first, the people of Ontario can have confidence in the care they receive from Registered Denturists.

# Message from the President

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Ms. Kris Bailey  
President, 2020-2022

In June 2021, we acknowledged and celebrated the tenure of three long-term members of Council: Barbara Smith, Keith Collins, and Michael Vout, Jr. Guests who joined the Council meeting included Deanna Williams, Anita Kiriakou, and Hanno Weinberger, and members of Council who provided remarks and memories. Many thanks to these three dedicated individuals who gave their time, talents, and skills to the College.

In June 2021, I was re-elected as President. Three professional members were elected to Council, two new and one returning, and one new public appointee joined Council.

In November, Dr. Glenn Pettifer, Registrar and CEO, submitted his resignation effective January 4, 2022. In December 2021, as per Article 8.03 of the CDO By-laws, regarding an Acting Registrar, Mr. Roderick Tom-Ying was appointed as Acting Registrar, starting January 4, 2022, for a period not to exceed one year.

Acknowledgement of patience and diligence in leading the organization must be given to our Registrar and CEO, Dr. Glenn Pettifer, and to the staff who support our members and Council.

The year was busy with the following accomplishments:

## **Meetings**

All meetings were conducted virtually. The CDO Council meetings adopted a Consent Agenda format and Council meetings throughout the year included relevant Committee reports to Council, briefing notes for various items, policies and/or consultations. In recognition of the Indigenous lands that the CDO Council meets on, a Land Acknowledgement was added to all formal Council agendas.

## **Strategic Plan and CPMF**

The Strategic Plan timeline ended in 2020. Due to COVID-19 and College Performance Measurement Framework (CPMF) action items, the CDO Council and College Staff agreed to work on the completion of CPMF identified actions items and the following items prior to hosting a future strategic planning workshop: IPAC standardization amongst the oral health regulatory Colleges, implementation of performance measurements, unified exam format, and participation in amalgamation talks and subsequent vote of the three Colleges.

The public holds an interest in regulatory oversight organizations that have a clear focus on performance accountability and progressive accomplishment of organizational initiatives that align the organization's mandate. The CPMF provides an accounting and status of such items. A list of priorities associated with the CPMF List of Action Items were formulated. A report was submitted March 31, 2022, to the Ministry of Health.

A revised timeline was proposed for several action items due to some material developments with Health Profession Regulators of Ontario (HPRO) and the potential merger of three of the Oral Health Colleges.

### **Amalgamation**

Prior to this year, there were active advances in the discussions of amalgamation between the College of Denturists of Ontario (CDO), the College of Dental Hygienists of Ontario (CDHO), and the College of Dental Technologists of Ontario (CDTO) to form an Oral Health College.

A report entitled: "Recap and Update on the Amalgamation Discussion, Governance Modernization, and the Immediate Future" written by the CDO, CDHO, and CDTO, was delivered by the President to Council in June 2021. By the end of June, all three Colleges passed a motion to begin work on amalgamation. With legal counsel, a Memorandum of Understanding (MOU) was created and signed. A Transition Oversight Committee (TOC) was formed to develop a framework with the Chair of the TOC being from the CDO. A request for Proposal (RFP), by invitation, was issued to several consulting groups with a unanimous selection. The TOC developed Terms of Reference for the work they were asked to accomplish by the Colleges.

Unfortunately, due to differing visions of Councils, the amalgamation talks were dissolved with the formal withdrawal from a partner regulator.

The CDO and the CDHO will continue to hold the principles of regulatory modernization high and to seek opportunities for interprofessional collaboration that best serve the interests of the College(s) and the people of Ontario and to continue to discuss opportunities that will improve quality and reduce costs.

### **Finance**

An Operating Budget for the 2022-23 fiscal year with a modest deficit was approved in March 2022. Council approved a one-time 35% reduction in the Certificate of Registration renewal fee, with the return of a routine examination schedule with June 2022 and February 2023 administrations. Total reserve funds remain healthy.

A new budget account was created to assist the College with navigating and funding strategic initiative projects such as amalgamation, potential governance reforms as prescribed by the Ministry of Health, etc.

### **Technology**

Beginning in June 2021, public access to Council meetings was provided by live streaming on the College's YouTube channel while members of Council and invited guests continued to attend the meetings via Zoom. Council meeting packages are available on the College website.

If there are polls that are needed to occur or for consideration of motions, these are displayed electronically for members of Council for ease of access. Results are shared publicly.

### **Records and Information Management (Strategic Priority)**

Scanning and digitization of the College's paper records was completed as the first part of the document management strategy. This will be followed by cataloguing of electronic records according to the Classification Structure and Retention Schedule (approved by Council in 2018). College staff attended four training modules on how to use the new file management software (FileHold). Once all the training is completed, implementation of the new classification scheme and software will occur.

### **Governance and Operations**

- New Council members were assigned a mentor to ensure a smooth transition to the College for knowledge and participation (June 2021).
- An educational workshop for College staff was held on the National Day for Truth and Reconciliation on September 30, 2021.
- The Ministry of Health embarked on governance reform consultations that would improve decision making, bolster transparency and accountability of Ontario's regulatory colleges and further support high-quality healthcare (October 2021).
- As part of any Briefing Note to Council, a section on "Public Interest Rationale" was included (December 2021).

### **Quality Management and Risk**

- A virtual format for the Peer and Practice Assessment was created and the Assessors were fully trained on the use of the Chart Stimulated Recall (CSR).

### **Examination Process**

- The OSCE venue was changed from Toronto to Hamilton Health Sciences due to the pandemic.
- The Qualifying Examination was nationalized, through a Memorandum of Agreement (MOA) with the participating jurisdictions. The first multi-jurisdictional examination, as an online remote proctored format, had its first administration in June 2021 followed by September, October, and November (unprecedented three back-to-back OSCE administrations to assist with the backlog of candidates that had accumulated since the Pandemic began in March 2020).
- MCQ and OSCE Qualifying Exam was administered in February 2022 (fourth OSCE in five months).

### **Training**

- CDO New Council Member Orientation (June 2021), CDO President and Registrar
- "Health Professional Regulation in Ontario and Beyond: Current Models and Modernization Initiatives: Where do the Council Members Fit in?" (June 2021), Rebecca Durcan, College Counsel
- "Inclusive Leadership" (September 2021), CCDI Consulting Inc.
- "Governance Reform and Regulatory Modernization" (March 2022), Rebecca Durcan, College Counsel
- "Indigenous Inclusion" Workshop (March 2022), CCDI Consulting Inc.

# College Council

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## Who We Are

### Officers

Kris Bailey, *Public Member* – President & Chair  
Alexia Baker-Lanoue, *Professional Member* – Vice President

### Public Members

Michael Bakshy  
Avneet Bhatia (from December 2021)  
Jack Biernaski (until April 2021)  
Lileath Claire  
Aisha Hasan (from March 2022)  
Gaganjot Singh  
Gord White (until September 2021)  
Arie van Wijngaarden (from June 2021)

### Professional Members

Abdelatif Azzouz  
Keith Collins (until June 2021)  
Norbert Gieger  
Elizabeth Gorham-Matthews (from June 2021)  
Paul Karolidis  
Garnett A.D. Pryce  
Christopher Reis  
Michael Vout, Jr. (until June 2021)  
Joseph Whang (from June 2021)

## What we Do

In Ontario, the self-regulation of health care professions is a partnership with the public. The operation of each regulatory college is overseen by a Council, which is like a board of directors. The Council of the College of Denturists of Ontario is made up of:

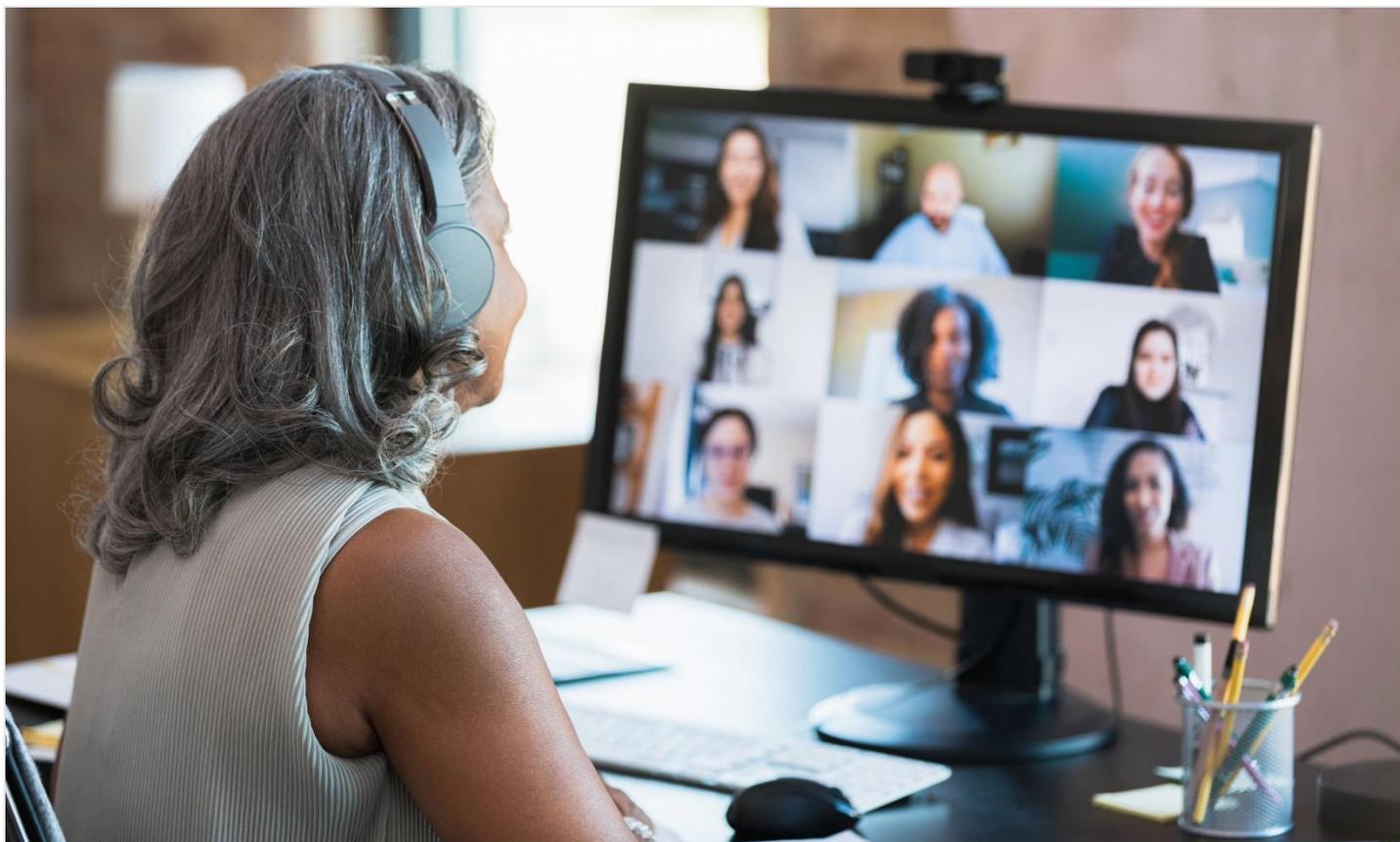
- Denturists elected by their peers (the Registrants of the College); and
- Public members appointed by the provincial government

This governing Council is chaired by the President, elected by the Council from among the public members. The Council sets out the strategic and policy direction for the College, while a staff team led by a Registrar (like a CEO) carries out the College's day-to-day work. The College has seven statutory committees that have their own regulatory responsibilities.

Council meets four times per year to discuss regulatory policy and make decisions in the public's best interest, as mandated in the [Regulated Health Professions Act, 1991 \(RHPA\)](#).

# Committee Reports

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## Statutory Committees

Executive Committee

Inquiries, Complaints and Reports Committee

Discipline Committee

Fitness to Practise Committee

Patient Relations Committee

Quality Assurance Committee – Panel A and Panel B

Registration Committee

## Non-Statutory Committees

Qualifying Examination Committee

Qualifying Examination Appeals Committee

# Executive Committee

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## Who We Are

### Officers

Kris Bailey, *Public Member* – President & Chair  
Alexia Baker-Lanoue, *Professional Member* – Vice President

### Public Members

Lileath Claire

### Professional Members

Abdelatif Azzouz (from June 2021)  
Keith Collins (until June 2021)  
Norbert Gieger (from June 2021)  
Michael Vout, Jr. (until June 2021)

## What We Do

The Executive Committee facilitates the efficient and effective functioning of Council and other committees. It also makes decisions between Council meetings for matters that require immediate attention (but cannot make, amend, or revoke a regulation or by-law). The Executive Committee serves as the committee that prepares and presents suggested changes to the College By-laws to Council. The Executive Committee also functions as the Finance Committee, receiving interim financial reports, considering any financial matters that arise during the fiscal year, preparing the budget for Council review and approval, and facilitating the audit process.

## Achievements

The work of the Executive Committee provides for consistent, timely College governance on matters that arise in between Council meetings. As part of its mandate, the Executive Committee provides routine, continuous oversight to the financial management of the College.

- Met 3 times by teleconference and considered additional matters electronically.
- Considered 10 Clinic Name Registration requests.
- Approved the proposed slate of Committee memberships for 2021-2022 for submission to Council. Normally this slate is developed by the Nominating Committee; however, this year the Nominating Committee was not properly constituted because Dr. Ivan MacFarlane, who passed away on February 16, 2020, held the position of Past President.
- Discussed the resignation of the Registrar and CEO and selection of an Acting Registrar and CEO.

# Inquiries, Complaints and Reports Committee

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## Who We Are

### Chair

Barbara Smith, *Member of the Public* – Chair (until June 2021)  
Lileath Claire, *Public Member* – Vice Chair (to June 2021) and  
Chair (from June 2021)

### Public Members

Kris Bailey  
Jack Biernaski (until April 2021)  
Gaganjot Singh (from June 2021)

### Professional Members

Alexia Baker-Lanoué  
Garnett A.D. Pryce (from June 2021)  
Christopher Reis  
Michael Vout, Jr.

### Non-Council Members of the Profession

Carmelo Cino  
Akram Ghassemiyan (from June 2021)  
Emilio Leuzzi  
Marija Popovic (until June 2021)

## What We Do

Concerns about a Registered Denturist coming to the College are brought to the attention of the Inquiries, Complaints and Reports Committee (ICRC) to be investigated. This includes a wide range of issues related to a Registered Denturist's conduct or practice, such as:

- ignoring the basic rules of the profession
- failing to maintain the standards of practice
- providing inappropriate care
- sexually abusing a patient; or
- having a physical or mental condition or disorder that interferes with the ability to practise

Anyone can raise an issue to the College – that includes patients, their family members, Registered Denturists themselves, their colleagues or employers, and other health care professionals. By law, it is the College's duty to review all complaints about Registered Denturists who are registered to practise in Ontario, and to give serious consideration to each matter. Members of the Inquires, Complaints and Reports Committee are trained and strive to review all complaints objectively.

Once their investigation is complete, the Inquiries, Complaints and Reports Committee has the authority to make one or more of the following decisions:

- **Take no further action.**
- **Offer guidance to the Registered Denturist in writing or in person.** This is done by the Committee when it feels that guidance will help the Registered Denturist to understand how to conduct himself or herself in the future.
- **Direct the Registered Denturist to complete education or remediation** to improve his or her practice.
- **Refer the matter** to either the Discipline Committee or to the Fitness to Practise Committee for a hearing.
- Take any other action not inconsistent with the [Regulated Health Professions Act, 1991 \(RHPA\)](#).



## Achievements

- In keeping with Priority 2 “Excellence in Governance” of the College’s 2017-2020 Strategy Map, which identifies a commitment to improving Council and Committee member training, in August 2021, ICRC members participated in a training and orientation session presented by Ms. Rebecca Durcan, the College’s Legal Counsel. The training session included a presentation outlining the statutory framework for the ICRC focusing on complaints processes and current practices.
- In addition to the training and orientation session held in August 2021, the Committee reviews literature relevant to its mandate on an ongoing basis and develops administrative guidelines and policies.
- The Committee met 12 times to review 19 cases that included 15 complaints, 1 health inquiry and 3 Registrar’s reports. Below are the outcomes of the ICRC deliberations where a decision was rendered within the reporting timeframe. The numbers reflect only those cases in which a final decision was made prior to April 1, 2022.

Took no further action	4
Issued reminders or guidance to member	12
Referred to Discipline Committee	1

- The Committee collects risk assessment data by coding cases to address themes in the complaints process, the top 3 themes coded for this fiscal year are as follows:

Practice Issue	Primary Issue
Communication	9
Clinical skill/execution	8
Relationship with patient	6

# Discipline Committee

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## Who We Are

### Chair

Gord White, *Public Member* (until June 2021)

Elizabeth Gorham-Mathews, *Professional Member* (from June 2021)

### Public Members

Kris Bailey

Michael Bakshy

Avneet Bhatia (from December 2021)

Jack Biernaski (until April 2021)

Lileath Claire

Aisha Hasan (from March 2022)

Gaganjot Singh

Gord White (from June 2021 until September 2021)

Arie van Wijngaarden (from June 2021)

### Professional Members

Abdelatif Azzouz

Alexia Baker-Lanoue

Keith Collins (until June 2021)

Norbert Gieger

Paul Karolidis

Garnett A.D. Pryce

Christopher Reis

Michael Vout, Jr. (until June 2021)

Joseph Whang (from June 2021)

### Non-Council Members of the Profession

Eugene Cohen

Emilio Leuzzi

Braden Neron

Quoc Nguyen (from June 2021)

Marija Popovic (until June 2021)

Bruce Selinger

## What We Do

The Discipline Committee considers the most serious cases where a Registered Denturist may be incompetent or may have committed an act of professional misconduct.

Professional misconduct is a breach of the regulations that reflect the accepted ethical and professional standards for the profession. A Registered Denturist may be incompetent if the care provided displayed a lack of knowledge, skill or judgment, demonstrating that either they are unfit to practise or their practice should be restricted.

Discipline of professionals is a critical aspect of maintaining the trust of the public in health profession self-regulation. The Discipline Committee holds hearings that are like court proceedings. Hearing panels include members of both the profession and the public.

If a panel of the Discipline Committee makes a finding against a Registered Denturist, it can:

- **Revoke** a Certificate of Registration;
- **Suspend** a Certificate of Registration;
- **Place terms, conditions and/or limitations** on a Certificate of Registration;
- **Require a Registered Denturist to appear** before the panel to be reprimanded; or
- **Require a Registered Denturist to pay** a fine and/or pay the College's legal, investigation and hearing costs, and other expenses.

At the end of the process, the panel issues written decision and reasons. The College publishes these on its website, and on the online listing of registrants, the Public Register. A Summary of the decision and a full-text version of the Discipline Panel's decision and reasons are available in the member's profile that can be accessed through the College's online **Public Register** ([www.denturists-cdo.com](http://www.denturists-cdo.com)).

## Achievements

There were no Discipline hearings this fiscal year.

# Fitness to Practise Committee

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## Who We Are

### Chair

Michael Vout, Jr., *Professional Member* (until June 2021)  
Norbert Gieger, *Professional Member* (from June 2021)

### Public Members

Kris Bailey  
Michael Bakshy  
Avneet Bhatia (from December 2021)  
Jack Biernaski (until April 2021)  
Lileath Claire  
Aisha Hasan (from March 2022)  
Gaganjot Singh  
Gord White (until September 2021)  
Arie van Wijngaarden (from June 2021)

### Professional Members

Abdelatif Azzouz  
Alexia Baker-Lanoue  
Keith Collins (until June 2021)  
Norbert Gieger (until June 2021)  
Elizabeth Gorham-Mathews (from June 2021)  
Paul Karolidis  
Garnett A.D. Pryce  
Christopher Reis  
Joseph Whang (from June 2021)

### Non-Council Members of the Profession

Eugene Cohen (from June 2021)  
Emilio Leuzzi (from June 2021)  
Braden Neron  
Quoc Nguyen (from June 2021)  
Bruce Selinger (from June 2021)

## What We Do

As with some members of the general population, sometimes a Registered Denturist might be suffering from a physical or mental condition, illness, or ailment. If this renders them unable to practise safely or effectively it is known as incapacity.

The College is mandated to address these situations in a manner that ensures that the care to the public is not compromised. These types of matters are addressed by the Fitness to Practise Committee. The Committee is responsible for holding hearings to determine incapacity. In these matters the burden of proof rests with the College.

If a Registered Denturist is found to be incapacitated, the Fitness to Practise panel may:

- **revoke** the Certificate of Registration;
- **suspend** the Certificate of Registration (generally until the Registered Denturist has demonstrated to the College that he or she has recovered); or
- **impose terms, conditions or limitations** on the Certificate of Registration for a set or indefinite period.

The panel may also specify criteria that must be satisfied before lifting a suspension, or removing terms, conditions or limitations. The public is entitled to know the results of all proceedings when a Registered Denturist is found to be incapacitated. This information is available on the College's online **Public Register** ([www.denturists-cdo.com](http://www.denturists-cdo.com)).

## Achievements

There were no Fitness to Practise hearings this fiscal year.

# Patient Relations Committee

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## Who We Are

### Chair

Alexia Baker-Lanoue, *Professional Member*

### Public Members

Kris Bailey (from June 2021)

Michael Bakshy (from June 2021)

Lileath Claire

Gord White (until June 2021)

### Professional Members

Keith Collins (until June 2021)

Norbert Gieger

Elizabeth Gorham-Matthews (from June 2021)

Paul Karolidis

### Non-Council Members of the Profession

Danielle Arsenault (until June 2021)

Rahul Bapna (until June 2021)

Akram Gassemiyan (from June 2021)

Elizabeth Gorham-Matthews (until June 2021)

Karla Mendez-Guzman (until June 2021)

Deepak Naik (from June 2021)

## What We Do

The Committee oversees the patient relations program, including implementing measures for preventing or dealing with sexual abuse of patients. The program includes education of the profession, Council, and staff, and the provision of information to the public. The committee also administers the funding program for therapy and counselling for patients who have been sexually abused.

## Achievements

- Met once to consider the legislative framework surrounding the Patient Relations Committee and its mandated responsibilities related to program items, including a review of previous work and accomplishments of the Committee.
- Reviewed outstanding action items and future work that the Committee reported to Council in September 2019 including:
  - Methods to enhance and support sexual abuse prevention education in denturism program curricula;
  - Developing baseline competencies for sexual abuse prevention that could potentially be woven into the baseline competencies for denturists;
  - Public education possibilities; and

- Methods for evaluating and reporting on the effectiveness of the Patient Relations Program.
- Reviewed the Patient Relations Committee Terms of Reference to ensure compliance with the *RHPA*, the capacity of the Committee, and the College's needs. A revision to the Terms of Reference was approved by Council on September 10, 2021, to reflect an amendment to the *RHPA* which removed the requirement for Council to give a written report to the Health Professions Regulatory Advisory Council when changes are made to the Patient Relations Program.

# Quality Assurance Committee

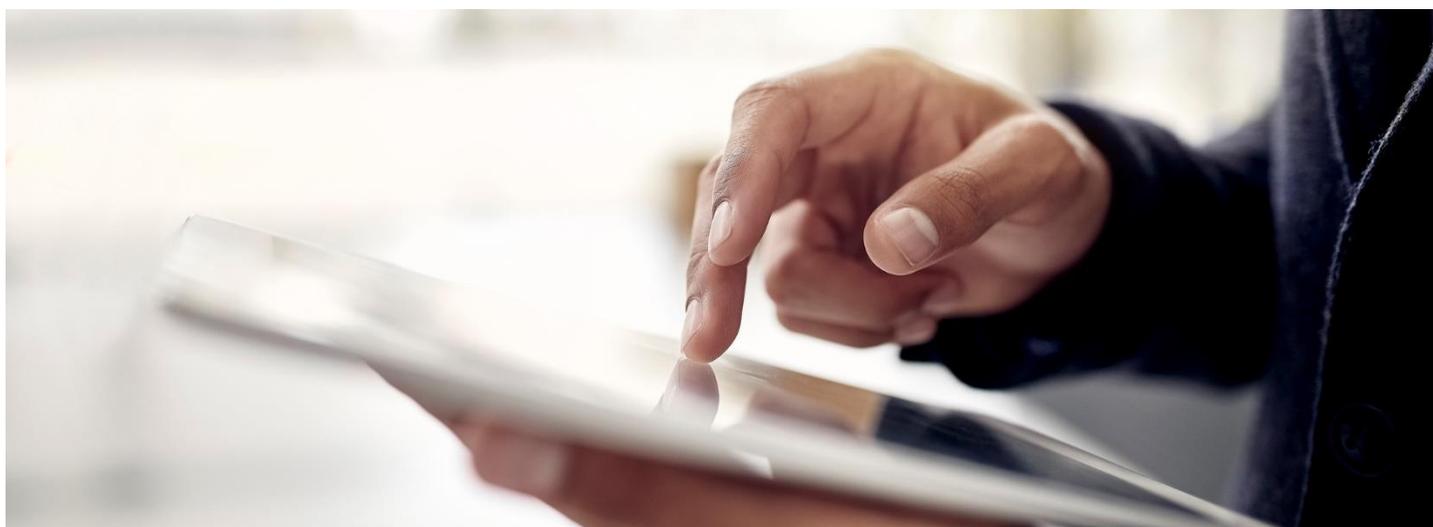
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## What We Do

Registered Denturists must maintain and enhance their knowledge, skills, and judgment throughout their careers as part of the Quality Assurance (QA) Program - with the end goal of providing appropriate high-quality care that the public expects. The QA program is one way that the College gives Registered Denturists the tools and feedback to continually improve their competence.

Through the Quality Assurance Committee, the College promotes continuing competence among registrants. The robust QA program requires:

- All Registered Denturists complete a self-assessment once each CPD cycle – this is a tool that assists practitioners in identifying areas in their practice that may require improvement; identifying specific learning needs; and developing a document that records those needs in a learning plan (goals and timelines);
- All Registered Denturists to pursue continuing professional development (at least 10 credits annually) and maintain a professional portfolio (an organizational tool that contains all information related to participation in QA); and
- Randomly selected Registered Denturists to participate in a Peer & Practice Assessment, to ensure that the treatment environment demonstrates, ethically and physically, the highest regard for the patient's well-being.



# Panel A

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## Who We Are

### Chair

Keith Collins, *Professional Member* (until June 2021)  
Abdelatif Azzouz, *Professional Member* (from June 2021)

### Public Members

Lileath Claire (until June 2021)  
Gaganjot Singh  
Gord White (until June 2021)  
Arie Van Wijngaarden (from June 2021)

### Professional Members

Abdelatif Azzouz (until June 2021)  
Paul Karolidis  
Joseph Whang (from June 2021)

### Non-Council Members of the Profession

Rahul Bapna (until June 2021)  
Karla Mendez-Guzman  
Marija Popovic (until June 2021)

## Achievements

- The Committee met 3 times during the year to develop Quality Assurance Program components, monitor compliance with the Continuing Professional Development requirements, and review Peer & Practice Assessment reports.
- The Committee reviewed 120 assessments. Of the assessments, 65 were satisfactory, 33 required some remedial action, 8 participated in modified non-clinical assessments, and 14 were carried over to 2022-2023.

# 27.8 hours

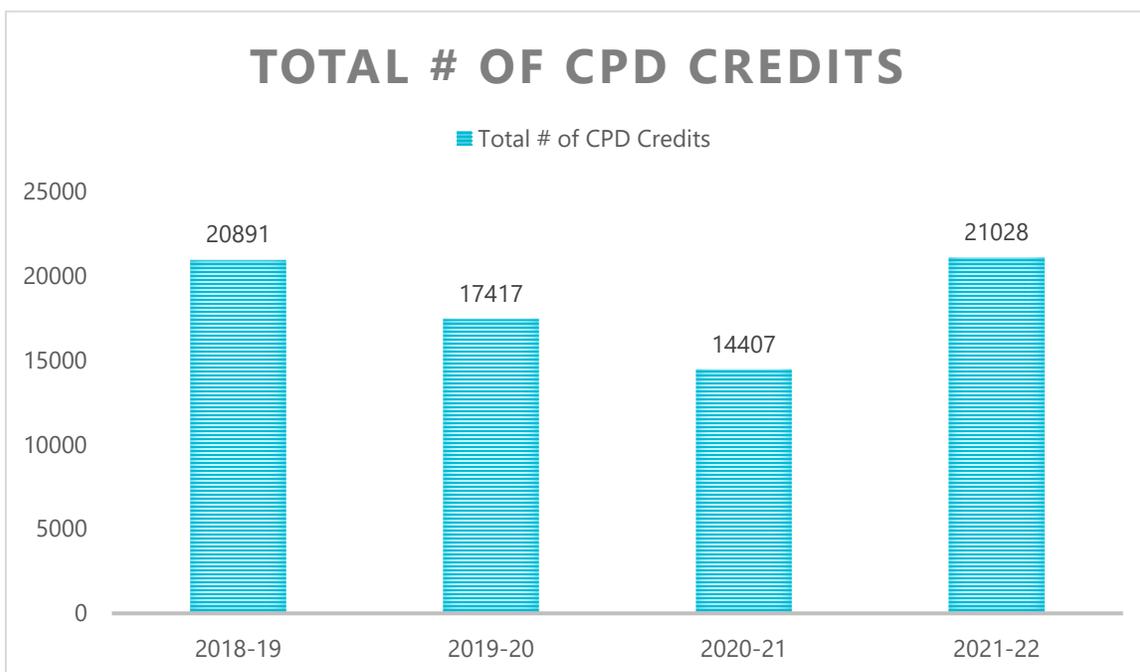
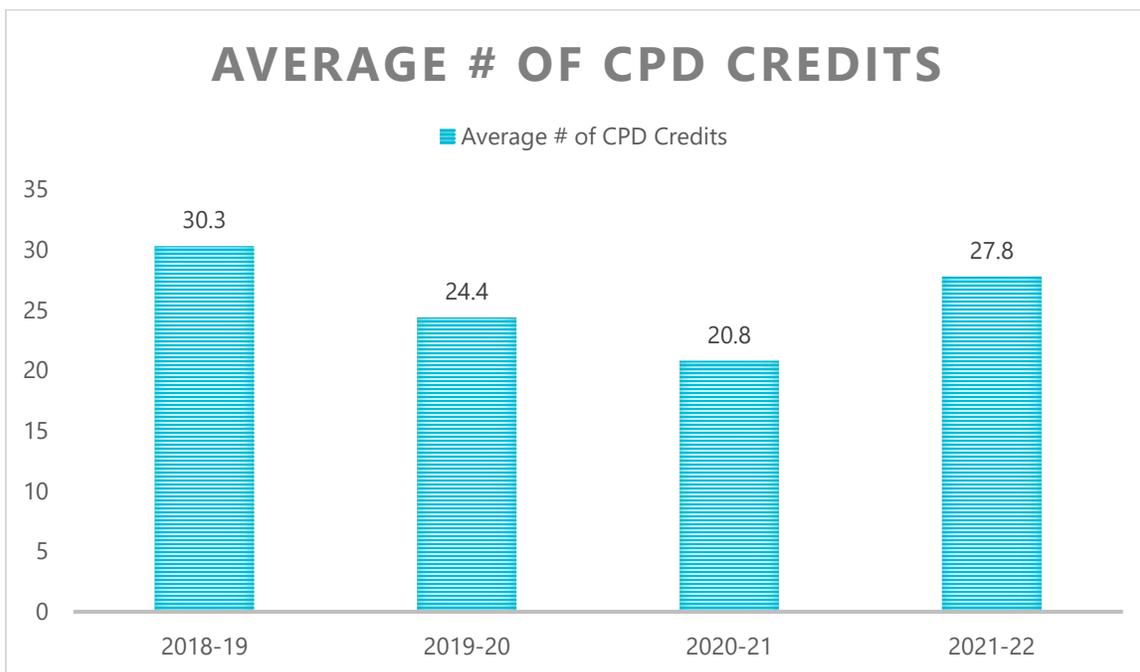
The **average number of CPD hours** reported by Registered Denturists in 2021-2022

The **total number of CPD hours** reported by all Registered Denturists in 2021-2022

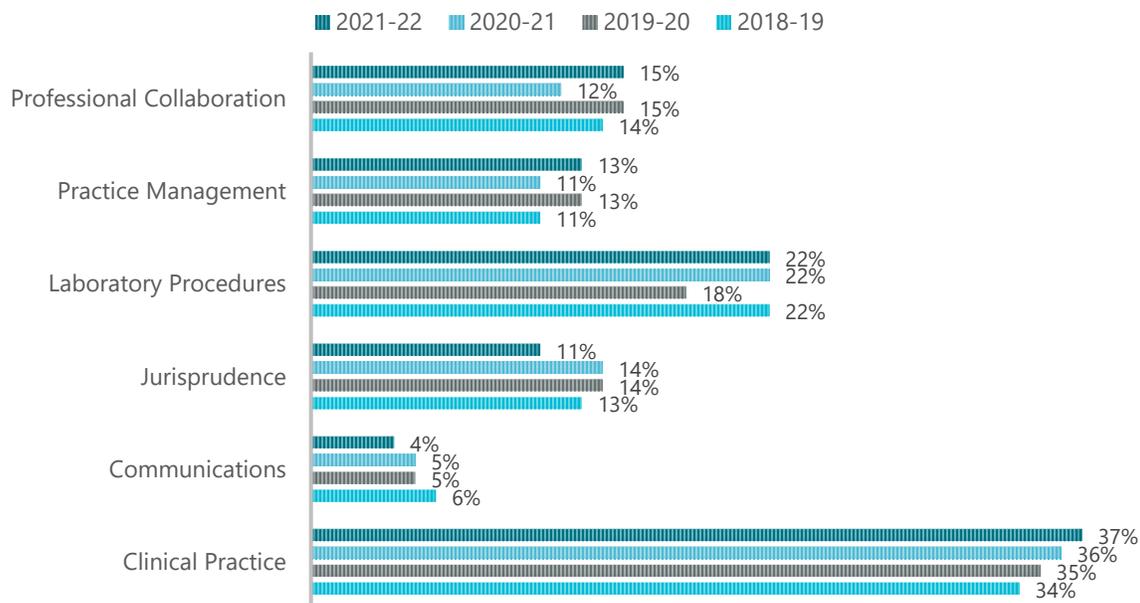
# 21,028 hours

# 9,447 activities

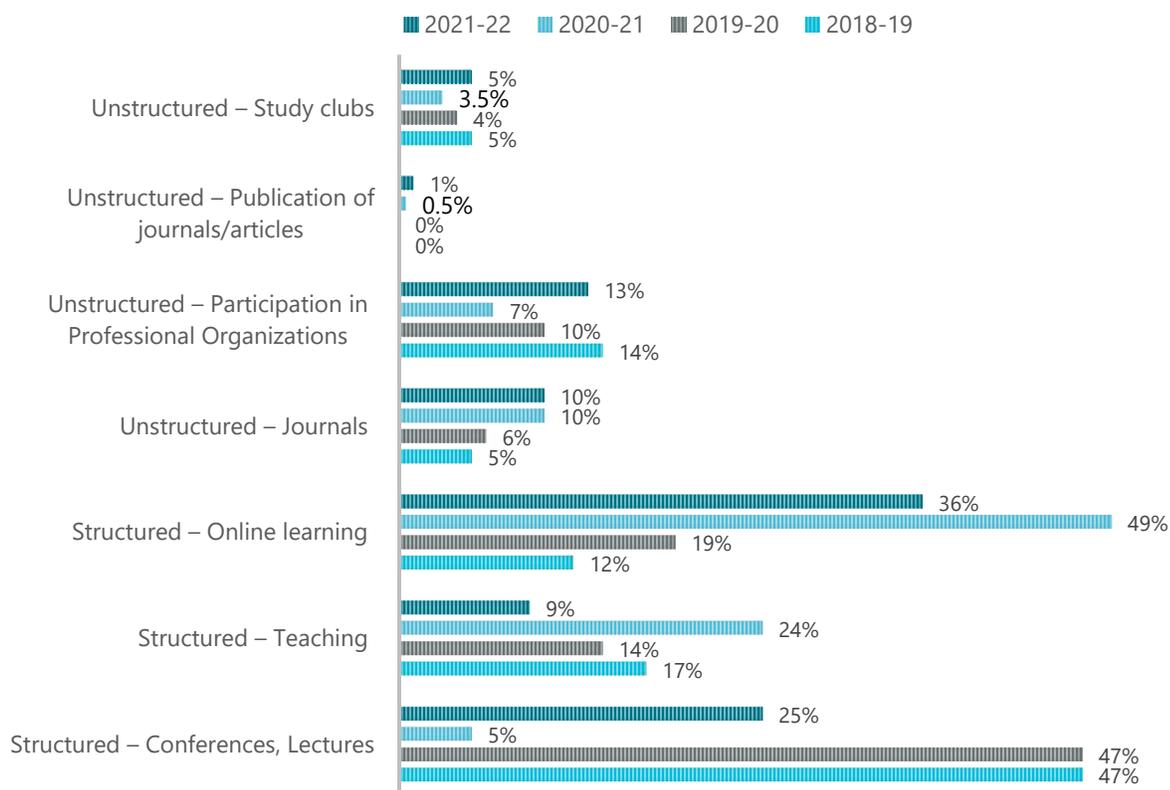
The **total number of CPD activities** reported by Registered Denturists in 2021-2022



## CPD CREDITS REPORTED BY TOPIC



## CPD CREDITS REPORTED BY TYPE



# Panel B

## Who We Are

### Chair

Joseph Whang, *Non-Council Member of the Profession* (until June 2021)

Christopher Reis, *Professional Member* (from June 2021)

### Public Members

Michael Bakshy (from June 2021)

Gord White (until June 2021)

### Professional Members

Garnett A.D. Pryce

Christopher Reis (until June 2021)

### Non-Council Members of the Profession

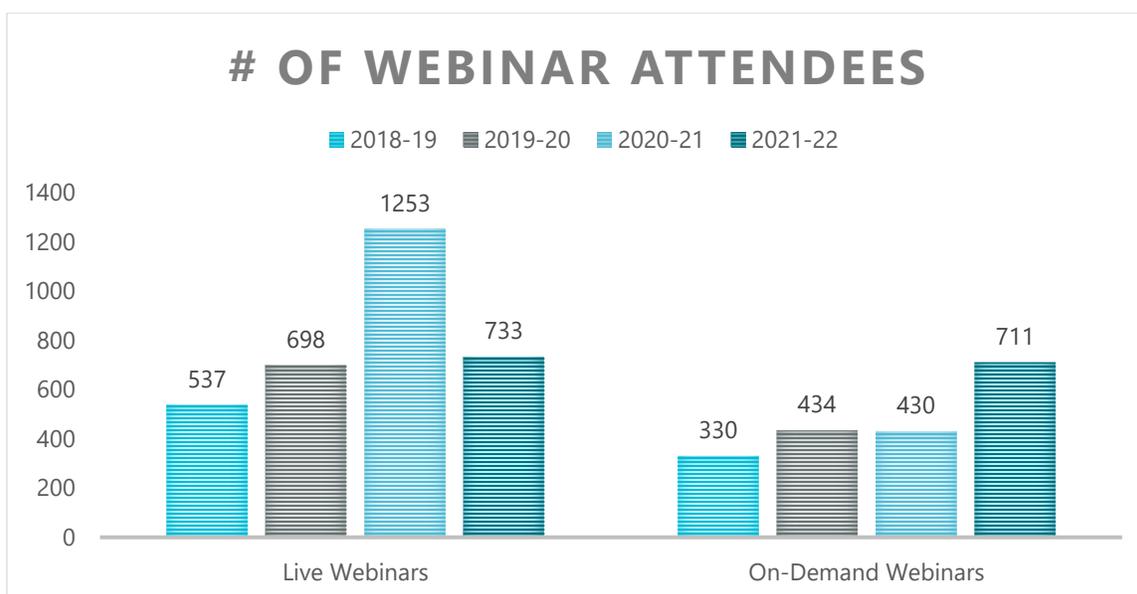
Deepak Naik (from June 2021)

Braden Neron

## Achievements

The Quality Assurance Committee - Panel B was originally conceived as a separate panel to review policies and standards of practice. The work of Panel B was conducted by Panel A during the reporting year, and Council at its June 2022 Council meeting agreed to merge both panels to form one single Quality Assurance Committee.

The College continues to offer webinars related to the Standards of Practice and other topics of interest to the registrants. These webinars assist members of the profession with understanding the expectations articulated in the Standards. Webinars are available as live presentations or on-demand recorded presentations that Registered Denturists can access at their convenience.



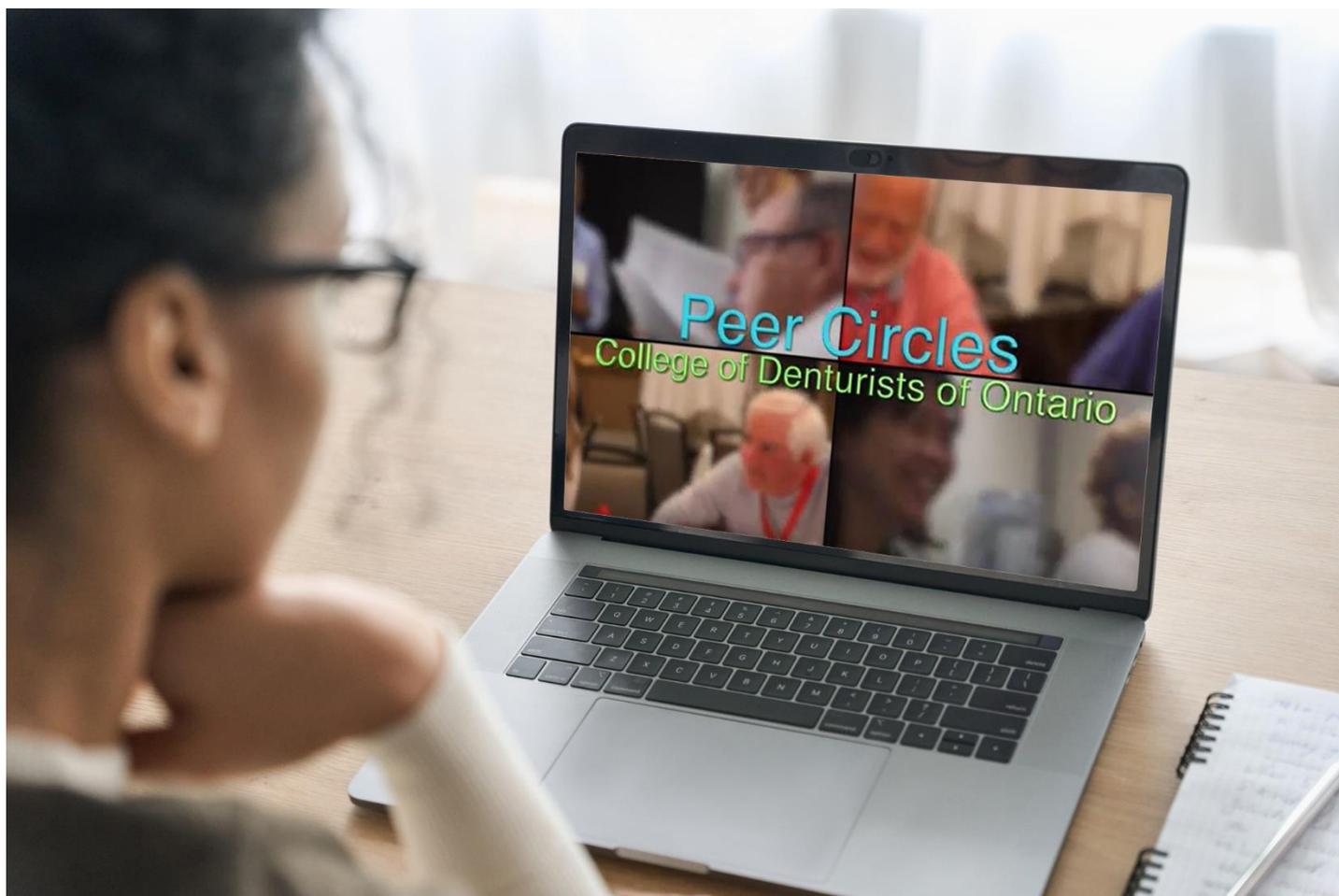
## Peer Circles Working Group

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The Peer Circle, an innovative continuing professional development tool, was developed in collaboration between the College of Denturists of Ontario and several members of the profession. Peer Circles was launched in November 2018 and has received widespread support and positive feedback from all participants.

Following the public health restrictions as a result of the COVID-19 Pandemic in the reporting year, the hosting of in-person Peer Circles were restricted.

The Peer Circles event looks forward to the return of in-person events at both of the Denturist associations' continuing education events in 2022.



# Registration Committee

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## Who We Are

### Chair

Elizabeth Gorham-Matthews, *Non-Council Member of the Profession* (until June 2021) and *Professional Member* (from June 2021)

### Public Members

Kris Bailey (until June 2021)  
Lileath Claire (until June 2021)  
Gaganjot Singh

### Professional Members

Norbert Gieger (until June 2021)  
Garnett A.D. Pryce (until June 2021)  
Christopher Reis (from June 2021)

### Non-Council Members of the Profession

Majid Ahangaran  
Danielle Arsenault (from June 2021)  
Rahul Bapna (until June 2021)  
Akram Ghassemiyan  
Quoc Nguyen (from June 2021 until November 2021)  
Joseph Whang (until June 2021)

## What We Do

The College ensures that people using or applying to use the title of Denturist in Ontario are qualified. A big part of that is the registration process.

To be registered for the first time, applicants must demonstrate that they have met the strict criteria that are required to practise safely and competently. To continue to practise, all Registered Denturists must renew their registration annually.

The Registrar reviews all initial registration applications. If an applicant does not meet one or more of the registration requirements, or if the Registrar proposes to refuse the application, the matter is referred to the Registration Committee for consideration. Decisions of the Registration Committee can be appealed through the Health Professions Appeal and Review Board (HPARB).

To ensure that only academically qualified individuals attempt the Qualifying Examination, the Committee conducts academic assessments for out-of-province and internationally educated candidates to determine if their education is equivalent to a Diploma in Denturism from George Brown College in Ontario.

The Committee also monitors the number of practice hours a Registered Denturist completes, ensuring that the number of hours required to maintain competence are obtained.

The public can be confident that everyone registered to practise Denturism in Ontario is responsible for meeting the strict entry-to-practice requirements, Standards of Practice, quality assurance requirements and other criteria of the College.

## Achievements

During the 2021-2022 reporting period, the College processed 48 new registrants, 22 resignations, 1 deceased, and 14 suspensions due to non-payment of registration fees. As of March 31, 2022, the College had 755 registrants.

The Registration Committee in 2021-2022:

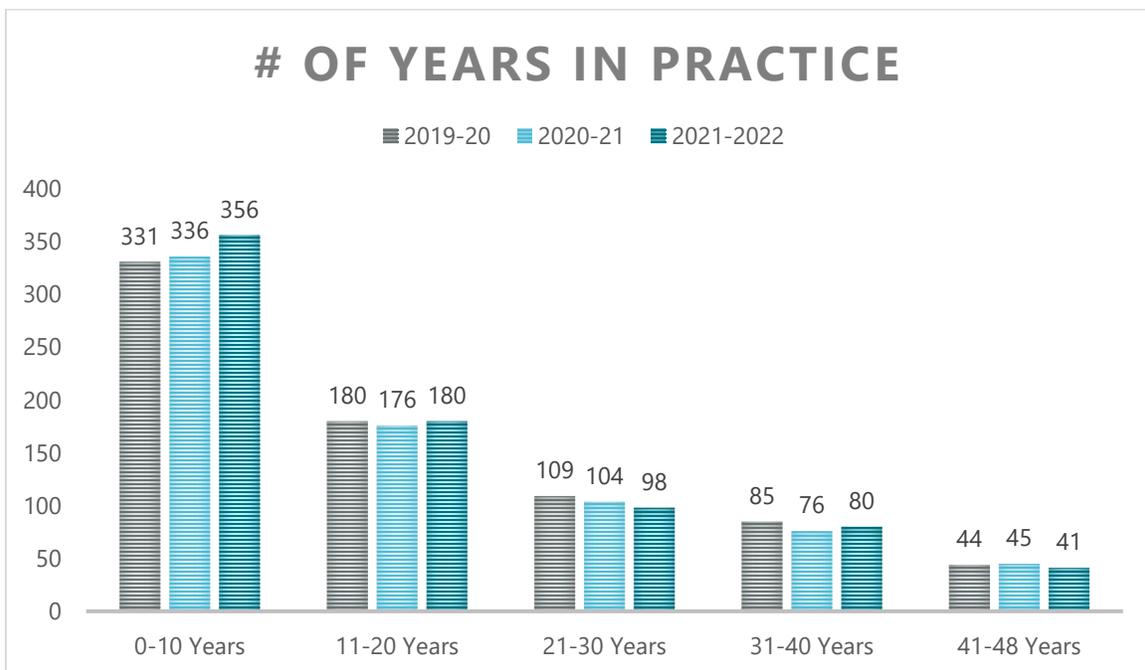
- Met 5 times
- Conducted 8 academic assessments
- Considered 2 approval of terms, conditions, and limitations for registration
- Considered 6 retired status applications
- Updated the Language Proficiency Requirements Policy

58%

The percentage of Registered Denturists who are **practice owners**

The percentage of Registered Denturists who practice in a **solo practice setting**

37%



# Qualifying Examination Committee

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## Who We Are

### Chair

Michael Vout, Jr., *Professional Member* (until June 2021)  
Karla Mendez-Guzman, *Non-Council Member of the Profession* (from June 2021)

### Public Members

Michael Bakshy (from June 2021)  
Gord White (until June 2021)

### Professional Members

Abdelatif Azzouz (until June 2021)  
Garnett A.D. Pryce (from June 2021)

### Non-Council Members of the Profession

Majid Ahangaran  
Danielle Arsenault (until June 2021)  
Annie Chu (from June 2021)  
Panfilo (Joey) Della Marina (June 2021)  
Akram Ghassemiyan (until June 2021)  
Karla Mendez-Guzman (until June 2021)  
Marija Popovic (until June 2021)  
Milania Shahata (until June 2021)

## What We Do

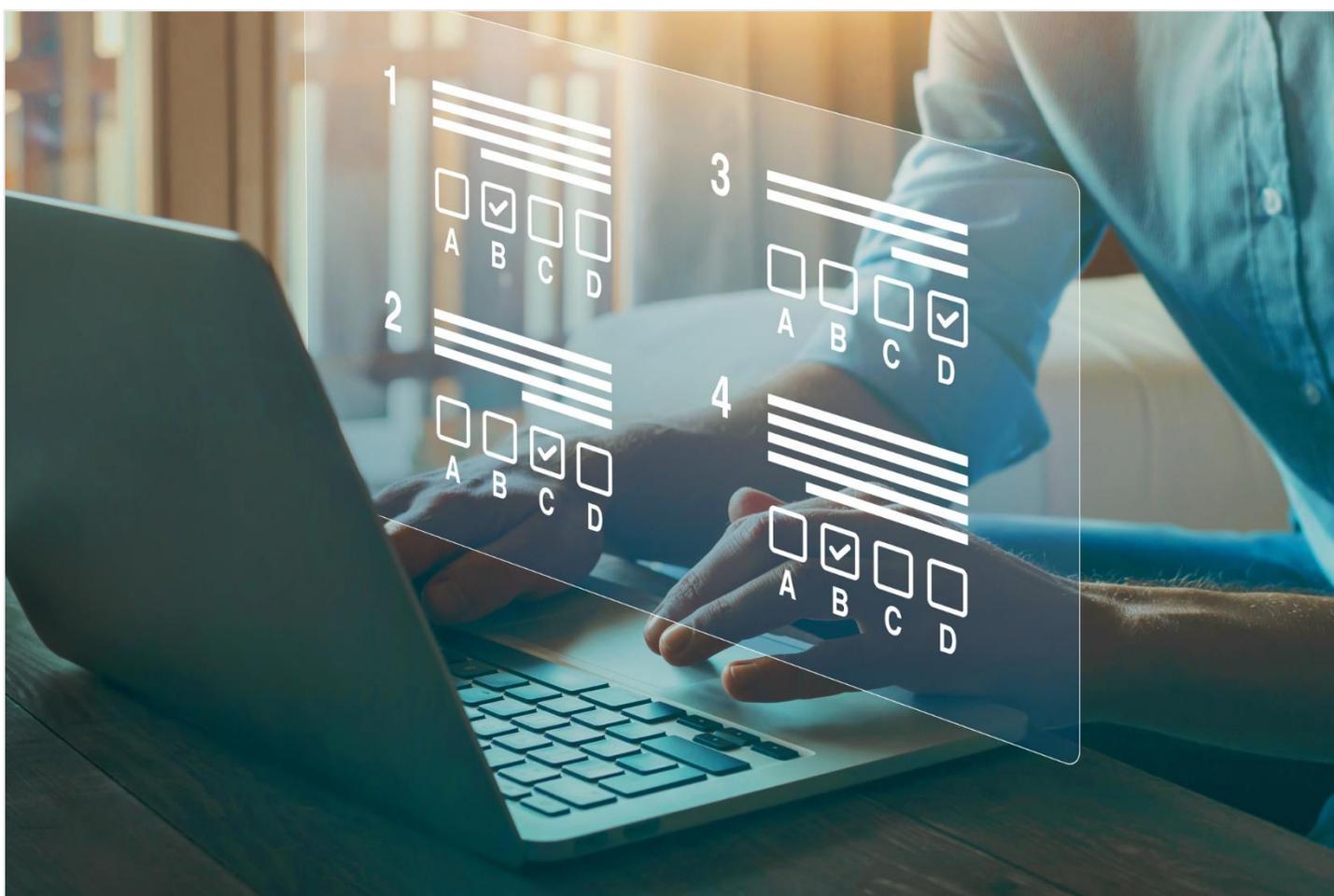
The Qualifying Examination Committee (QEC) is responsible for making recommendations regarding the content and administration process of the Qualifying Examination.

The Qualifying Examination is grounded in the examination of professional judgment and provides for a comprehensive assessment of entry to practice skills.

## Achievements

- Following each administration of the OSCE component of the Qualifying Examination, the Committee met to review the item analysis. Items identified by low performance were presented and reviewed by the Committee prior to the release of final candidate scores
- The first Multi-Jurisdictional MCQ examination was held successfully in June of 2021 through an online delivered remote proctored format. This Multi-jurisdictional MCQ replaces the previous provincial MCQ exams administered by the College of Alberta Denturists, the College of Denturists of British Columbia, and the College of Denturists of Ontario respectively.

- The College conducted an unprecedented three back-to-back OSCE administrations on September 18/19, 2021, the second on October 23/24, and the third on November 28/29, in order to assist with the backlog of candidates that accumulated since the pandemic began in March 2020 causing the postponement of the Qualifying Examination.
- The College returned to the bi-annual schedule of conducting the Qualifying Examinations components in February of 2022 with the Multi-jurisdictional MCQ examination held on February 8<sup>th</sup>, 2022, and the OSCE examination held on February 26<sup>th</sup> and February 27<sup>th</sup>, 2022.



# Qualifying Examination Appeals Committee

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## Who We Are

### Chair

Lileath Claire, *Public Member*

### Public Member

Arie Van Wijngaarden (from June 2021)

### Professional Members

Alexia Baker-Lanoué (until June 2021)

Norbert Gieger (from June 2021)

### Non-Council Members of the Profession

Emilio Leuzzi (from June 2021)

Danielle Arsenault (until June 2021)

## What We Do

The Committee is responsible for reviewing candidate appeals of the results of the Qualifying Examination.

## Achievements

- Received and adjudicated 4 appeals from the January 2021 administration of the Multi-Jurisdictional Multiple Choice Qualifying Examination.
- Received and adjudicated 4 appeals from the June 2021 administration of the Multi-Jurisdictional Multiple Choice Qualifying Examination.
- Received and adjudicated 5 appeals from the Fall 2021, September, October & November, back-to-back series administration of the OSCE Qualifying Examinations.

# Qualifying Examination Working Group and OSCE Assessors

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The development and successful administration of the Qualifying Examination requires the commitment and expertise of many professional members. Their dedication to the continuous improvement of the Qualifying Examination reflects a strong sense of professionalism and responsibility to the process of professional self-regulation.

Working Groups continue to meet on a regular basis to develop and refine examination materials and content for both the Multiple-Choice Question (MCQ) and Objective Structured Clinic Examination (OSCE) components of the Qualifying Examination.

## **Professional Members**

Hisham (Sean) Akkawi  
Albert Ang  
Harry Bang  
James Durston  
Marianne Dyczka  
Anna (Annie) Gallipoli  
Akram Ghassemian  
Sultana Hashimi  
Esther Kang  
Jae Won (Eric) Kim  
Brandon Lilliman  
Adam Lima  
Karla Mendez-Guzman  
David Mulzac  
Braden Neron  
John Rafailov  
Peter Saberton  
Christopher Todd  
Chi-Sam Tran  
Luc Tran  
Robert Velensky  
Benjamin Vorano

## **Chief Examiner**

Robert Velensky

## **Consultant**

Dr. Anthony Marini, Martek Assessment

**COLLEGE OF DENTURISTS OF ONTARIO**

SUMMARY FINANCIAL STATEMENTS

MARCH 31, 2022

**HILBORN**<sub>LLP</sub>

## Report of the Independent Auditor on the Summary Financial Statements

To the Council of the College of Denturists of Ontario

### Opinion

The summary financial statements, which comprise the summary statement of financial position as at March 31, 2022, and the summary statement of operations for the year then ended, and related note, are derived from the audited financial statements of the College of Denturists of Ontario (the "College") for the year ended March 31, 2022.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, in accordance with the criteria described in the note to the summary financial statements.

### Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements of the College and the auditor's report thereon.

### The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated December 9, 2022.

### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the criteria described in the note to the summary financial statements.

### Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, *Engagements to Report on Summary Financial Statements*.



Toronto, Ontario  
December 9, 2022

Chartered Professional Accountants  
Licensed Public Accountants

# COLLEGE OF DENTURISTS OF ONTARIO

## Summary Statement of Financial Position

March 31	2022 \$	2021 \$
<b>ASSETS</b>		
Current assets		
Cash	2,186,904	2,477,677
Amount receivable	-	10,122
Prepaid expenses	31,483	27,489
	<b>2,218,387</b>	<b>2,515,288</b>
Capital assets	39,224	49,265
Intangible assets	3,186	4,551
	<b>42,410</b>	<b>53,816</b>
	<b>2,260,797</b>	<b>2,569,104</b>
<b>LIABILITIES</b>		
Current liabilities		
Accounts payable and accrued liabilities	166,981	197,882
Deferred registration fees	233,808	256,299
	<b>400,789</b>	<b>454,181</b>
Deferred lease incentives	25,196	33,595
	<b>425,985</b>	<b>487,776</b>
<b>NET ASSETS</b>		
Invested in capital and intangible assets	26,570	32,696
Internally restricted for therapy and counselling	152,630	155,870
Internally restricted for complaints and discipline	360,000	360,000
Unrestricted	1,295,612	1,532,762
	<b>1,834,812</b>	<b>2,081,328</b>
	<b>2,260,797</b>	<b>2,569,104</b>

# COLLEGE OF DENTURISTS OF ONTARIO

## Summary Statement of Operations

Year ended March 31	2022 \$	2021 \$
Revenues		
Registration fees	780,278	799,926
Examination fees	488,200	52,950
Administration fees	14,124	6,788
Investment income	6,109	10,327
	<u>1,288,711</u>	<u>869,991</u>
Expenses		
Salaries and benefits	576,208	683,683
Examinations	438,098	52,999
Council and committees	3,625	6,253
Professional fees	143,347	133,519
Quality assurance	14,532	17,936
Rent	103,707	107,344
Complaints and discipline	58,366	28,164
Office and general	182,843	161,374
Amortization of capital assets	13,136	14,119
Amortization of intangible assets	1,365	1,950
	<u>1,535,227</u>	<u>1,207,341</u>
Excess of expenses over revenues for year	<u>(246,516)</u>	<u>(337,350)</u>

# COLLEGE OF DENTURISTS OF ONTARIO

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## Note to Summary Financial Statements

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March 31, 2022

1. **Basis of presentation**

These summary financial statements are derived from the audited financial statements of the College of Denturists of Ontario (the "College") for the year ended March 31, 2022, which were prepared in accordance with Canadian accounting standards for not-for-profit organizations.

Management prepared these summary financial statements using the following criteria:

- (a) the summary financial statements include a statement for each statement included in the audited financial statements, except for the statements of changes in net assets and cash flows;
- (b) information in the summary financial statements agrees with the related information in the audited financial statements; and
- (c) major subtotals, totals and comparative information from the audited financial statements are included.

The audited financial statements of the College are available to members upon request from the College.

# HILBORN

LISTENERS. THINKERS. DOERS.