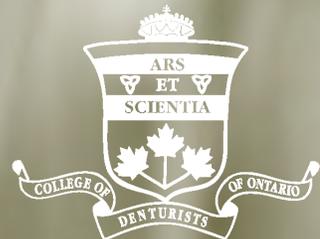


# Annual Report <sup>2011-2012</sup>

COLLEGE OF DENTURISTS OF ONTARIO



## MESSAGE ON BEHALF OF THE PRESIDENT\*

In the spring of 2011, the Minister of Health and Long-Term Care engaged the firm of PricewaterhouseCoopers (PwC) to conduct an independent audit of the operations of the College. Their final report was released by the Minister to the College in December 2011.

The College took steps to adopt the changes recommended by the PwC report. Some of the changes recommended were already initiated. Ms. Deborah Worrada was retained as a consultant to offer her expertise in regulatory affairs and best practices.

The term of the Registrar, Mr. Salim Kaderali, ended in January 2012. The President thanked Mr. Kaderali for his commitment to the College during his term as Registrar. Mr. David Hodgson was appointed as Interim Registrar of the College in February 2012 to assist in addressing the concerns raised in the audit report. Mr. Hodgson was a past Registrar of the College of Audiologists and Speech Pathologists of Ontario for 10 years. Mr. Hodgson's term ended with the appointment of the Supervisor and the President thanked Mr. Hodgson for his commitment to the College and for the expertise he brought to us during this transition.

Despite these initiatives, the Minister of Health and Long-Term Care appointed Ms. Deanna Williams, former Registrar of the Ontario College of Pharmacists, as Supervisor of the College of Denturists of Ontario on March 26, 2012.

In its ongoing efforts to regulate the profession of denturism in the public's interest, College Council will strive to learn from the past and continue to develop and improve its policies to achieve this goal.

I would like to thank you for your patience and support during this time.

Report prepared on behalf of the President,

J. Gus Koroneos, DD

\* served as President during the 2011-2012 fiscal year.

## MESSAGE FROM THE SUPERVISOR

On March 26, 2012, the Minister of Health and Long-Term Care appointed me as Supervisor to the College of Denturists of Ontario. The appointment of a Supervisor to assume operational control of a self regulatory health College in Ontario is unprecedented and provides me with broad powers to assist us in working together to get the operations of the College of Denturists back on track. I look forward to working with the Council, College's staff, members of the professions and other key stakeholders over the next year.

With my appointment, Mr. David Hodgson's role as the Interim Registrar ended and I join the President, Council and staff in thanking Mr. Hodgson for his contribution and assistance during his short time at the College.

To lead the College Council over the next year, I appointed Ms. Anita Kiriakou (public member) as President and Mr. Robert MacLeay, DD as Vice President of the College on April 3, 2012. I will be appointing a new Executive Committee in the next few months.

I would like to take this opportunity to acknowledge Mr. Gus Koroneos, DD, past President and all the members of the past Executive Committee for their time, dedication and commitment to the College.

Having been Supervisor for less than a week by the end of this fiscal year, my message in this report is necessarily brief, but a more comprehensive Supervisor Message highlighting our work for the coming year will be included in the next annual report.

I look forward to working with Council, committees and staff to get operations of the College back on track and to regulate the profession of denturism in the public's interest in a way that will restore public confidence in Denturists and in the College.

Yours truly,



Ms. Deanna Williams, R.Ph, CAE, C.Dir  
Supervisor





Ontario  
Executive Council  
Conseil exécutif

Order in Council  
Décret

On the recommendation of the undersigned, the Lieutenant Governor, by and with the advice and concurrence of the Executive Council, orders that:

Sur la recommandation de la personne soussignée, le lieutenant-gouverneur, sur l'avis et avec le consentement du Conseil exécutif, décrète ce qui suit :

Whereas the Minister of Health and Long-Term Care has recommended to the Lieutenant Governor in Council that a College supervisor be appointed for the College of Denturists of Ontario ("CDO"), a health profession regulatory College under the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, as amended, and the *Denturism Act, 1991*, S.O. 1991, Chapter 25, as amended;

And whereas the Minister of Health and Long-Term Care has given the Council of the CDO at least 30 days notice before making such recommendation to the Lieutenant Governor in Council, advised the CDO that it may make written submissions to the Minister, reviewed the submissions made by the CDO and provided the submissions to the Lieutenant Governor in Council;

And whereas the Minister considers the appointment of a College supervisor for the CDO appropriate or necessary and is of the opinion that the Council of the CDO has not complied with a requirement issued under subsection 5 (1) of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, as amended;

And whereas, unless the appointment provides otherwise, a College supervisor has the exclusive right to exercise all the powers of the Council of the CDO and every person employed, retained or appointed for the purposes of the administration of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, and the *Denturism Act, 1991*, S.O. 1991, Chapter 25, as amended;

And whereas the Lieutenant Governor in Council may specify the powers and duties of a College supervisor appointed under section 5.0.1 of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, as amended, and the terms and conditions governing those powers and duties;

Therefore, pursuant to subsection 5.0.1 (1) of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, as amended,

Deanna Williams

is hereby appointed as a College supervisor for the CDO.

Further, Deanna Williams shall have the exclusive right to exercise all the powers of the Council of the CDO and every person employed, retained or appointed for the purposes of the administration of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, and the *Denturism Act, 1991*, S.O. 1991, Chapter 25, as amended, subject to the following exception:

All appointees to the CDO's Statutory Committees, with the exception of the Executive Committee, shall have the right to exercise their powers but may only do so to the extent that those powers relate to the work of those committees.

Further, should Deanna Williams, as College supervisor, having regard to the functions, duties or operational requirements of the CDO, consider it appropriate or necessary that the Council of the CDO or any person employed, retained or appointed for the purposes of the administration of the *Regulated Health Professions Act, 1991*, S.O. 1991, Chapter 18, and the *Denturism Act, 1991*, S.O. 1991, Chapter 25, as amended, be allowed to exercise their powers and duties under those Acts, in whole or in part, Deanna Williams may authorize them to do so in accordance with such terms and conditions as Deanna Williams determines.

Recommended Deb Matthews  
Minister of Health and Long-Term Care

Approved and Ordered MAR 26 2012  
Date

Concurred [Signature]  
Chair of Cabinet  
[Signature]  
Administrator of the Government

**TERMS OF REFERENCE FOR THE COLLEGE SUPERVISOR FOR  
THE COLLEGE OF DENTURISTS OF ONTARIO (“COLLEGE”)**

1. The College supervisor will fulfill all the responsibilities of the Council of the College and will provide direction, as necessary, to every person employed, retained or appointed for the purposes of the administration of the *Regulated Health Professions Act, 1991* (RHPA), the *Denturism Act, 1991* and the regulations under those Acts.
2. Acting as Council, the College supervisor shall appoint one of the College's employees as the Registrar and shall appoint the members of the statutory Committees, as the Supervisor considers necessary.
3. Acting as Council, the College supervisor may make, amend or revoke by-laws:
  - (a) prescribing what constitutes a conflict of interest for members of the Council or a committee and regulating or prohibiting the carrying out of duties of those members of Council or a committee in cases where conflicts of interest exist;
  - (b) respecting the filling of vacancies on the Council or on committees;
  - (c) respecting the qualification and terms of office of Council members who are elected;
  - (d) prescribing conditions disqualifying elected members from sitting on the Council and governing the removal of disqualified Council members; or,any other by-laws that, in the opinion of the College supervisor, it is necessary or appropriate to make, amend or revoke under s. 94(1) of the Health Professions Procedural Code (Code), which is Schedule 2 to the RHPA.
4. For the purposes of paragraph 3, acting as Council, the College supervisor may seek the approval of the Minister to exempt any by-laws from the circulation requirements under Code.
5. The College supervisor may create an advisory group to assist her in carrying out her duties.
6. The College supervisor will oversee the implementation of the recommendations relating to the administration and management, including the financial management of the College contained in the PricewaterhouseCoopers report of March 8, 2012, entitled Operational Review and Audit of the College of Denturists of Ontario, as appropriate.

7. The College supervisor will address governance issues and take actions that, in the College supervisor's opinion, are appropriate for the proper functioning of the College, including re-establishing the Council, Registrar and statutory committees, as necessary, with persons who have the skills and competencies reflective of the functions and duties required under the applicable legislation.
8. The College supervisor will develop and implement a performance plan for Council and the Registrar that focuses on: clarification of roles, functions and duties, building governance, optimizing the effectiveness of and supporting the improvement of the College with its members, persons who apply to be registered with the College, the public and other stakeholders.
9. The College supervisor will ensure development and implementation of a best practices education plan for members of Council, statutory committees the Registrar, employees and appointees, specifically including a review of their fiduciary, ethical and legal responsibilities under the applicable legislation.
10. The College supervisor will develop and oversee the implementation of by-laws, policies and procedures, including policies relating to appropriate College record-keeping, to ensure that the College is able to carry out its functions and duties in the public interest.
11. The College supervisor will provide direction to the re-established Council, its statutory Committees, employees, and appointees including the Registrar and other statutory officials as necessary.
12. The College supervisor will develop a plan for preparing the College for transitioning to a post-supervisory period.
13. The College supervisor will provide regular updates to the Deputy Minister of Health and Long-Term Care or his delegate.
14. The College supervisor will report to the Minister of Health and Long-Term Care as required by the Minister and provide a written report to the Minister of Health and Long-Term Care upon completion of duties.

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# ABOUT THE COLLEGE

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Ontario denturists operate within the framework of the *Regulated Health Professions Act, 1991*. This law sets out the professional obligations of all regulated health professionals and also requires that they be members of a governing College whose role is to protect the public interest.

The College of Denturists of Ontario takes this task seriously by:

- Setting the qualifications for entering practice, and developing programs to ensure continuing competence and knowledge of the latest procedures.
- Overseeing the professional and ethical behaviour of all denturists. The College conducts investigations when complaints are received. Complaints can be from patients, other denturists or from members of the public.
- Holding disciplinary hearings (which are generally open to the public) when information justifies them, and imposing penalties when a denturist is found guilty of professional misconduct which means that the standards of the profession have been breached.

The structure of the College reflects its varied roles, particularly its responsibility to protect the public interest respecting denture services.

Since 1994, the College has done much to enhance the practice of denturism in Ontario. Because of the many advances that characterize dental health care, we work diligently to provide guidance on new procedures and treatment, and provide encouragement and direction to practitioners to maintain their skills and knowledge.

## MISSION STATEMENT

*The mission of the College of Denturists of Ontario is to regulate and govern the profession of denturism in the public interest.*

## MANDATE & OBJECTIVES

Under the *Regulated Health Professions Act, 1991*, the duty of the College is to serve and protect the public interest by following the objects of the legislation. The objects of the College of Denturists of Ontario are:

1. To regulate the practice of the profession and to govern the members in accordance with the Health Professions Act, the *Regulated Health Professions Act, 1991*, and the regulations and by-laws.
2. To develop, establish and maintain standards of qualifications for persons to be issued certificates of registration.
3. To develop, establish and maintain programs and standards of practice to assure the quality of the practice of the profession.
4. To develop, in collaboration and consultation establish and maintain standards of knowledge and skill and programs to promote continuing competence and improvement among the members.
5. To develop, establish and maintain standards of professional ethics for the members.
6. To develop, establish and maintain programs to assist individuals to exercise their rights under the *Regulated Health Professions Act, 1991*.
7. To administer the *Denturism Act, 1991*, and the *Regulated Health Professions Act, 1991*, as it relates to the profession and to perform the other duties and exercise the other powers that are imposed or conferred on the College.
8. To promote and enhance relations between the College and its members, other health profession colleges, key stakeholders, and the public.

# ANNUAL REPORT 2011-2012



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## C O N T E N T S

1. Council Members
2. Non-Council, Staff, Affiliates, & Legal Counsel

### Statutory Committee Reports

3. Inquiries, Complaints & Reports Committee
4. Discipline Committee
5. Fitness to Practise Committee  
Patient Relations Committee
6. Quality Assurance Committee
7. Registration Committee

### Non-Statutory Committee Reports

8. Qualifying Examination & Curriculum Committee
9. Regulations & By-Laws Committee

### Financial Statements

10. Independent Auditors' Report
11. Statement of Financial Position
12. Statement of Operations
13. Statements of Changes in Net Assets
14. Notes to Financial Statements



# COUNCIL MEMBERS

The College Council consists of eight (8) professional members and a maximum of seven (7) public members appointed by the Ontario Lieutenant Governor in Council. Professional members are elected by their peers for a term of three (3) years to a maximum of three (3) consecutive terms. The College Council meets a minimum of four (4) times a year.

## PROFESSIONAL MEMBERS



DISTRICT 1  
Ted Dalios, DD



DISTRICT 2  
J. Gus Koroneos, DD



DISTRICT 3  
Patrick McCabe, DD



DISTRICT 4  
Robert Velensky, DD



DISTRICT 5  
Mordey Shuhendler, DD



DISTRICT 6  
Luc Tran, DD



DISTRICT 7  
Robert MacLeay, DD



DISTRICT 8  
Andrew Protopapas, DD

## PUBLIC MEMBERS



Jafar (Jeff) Amini



Emanuele DiLecce



Joan Duke



Anita Kiriakou



Angela Smith

## NON-COUNCIL MEMBERS

Each committee consists of non-Council members who are appointed by the College Council when the committees are reconstituted at the June Council meeting each year. Non-Council members are Members of the College who have applied to be nominated for the role.

### Members:

Richard Bondy, DD  
Eugene Cohen, DD  
Patricia Cox-Picard, DD  
Carlo DiNardo, DD  
Pino DiNardo, DD  
Norbert Gieger, DD  
Elizabeth Gorham-Matthews, DD  
John Kallitsis, DD  
Kasia Kraska, DD

Eric Kukucka, DD  
Cristian Lagos, DD  
Max Mirhosseini, DD  
Paul Pacifici, DD  
Ronald Reutcky, DD  
Dawn Stamp, DD  
Samuel Sweet, DD  
Carlos Valente, DD  
Gehad Wehab, DD  
Carlo Zanon, DD

## COLLEGE STAFF

### Ms. Laura Ellis

*Coordinator of Registration, Quality Assurance  
and Examinations*

### Mr. David Hodgson

*Interim Registrar  
(Position held from February - March 2012)*

### Mr. Salim Kaderali

*Registrar  
(Position until January 2012)*

### Ms. Christina Jeyendrarajah

*Coordinator Assistant  
(Position from September 2011)*

### Ms. Vicci Sakkas

*Finance and Operations Assistant*

### Ms. Korin Tran

*Coordinator of Patient Relations, Complaints & Discipline,  
Regulations & By-Laws, and Contact Publications*

### Ms. Deanna Williams

*Supervisor  
(Position from March 26, 2012)*

### Ms. Shawna Williams

*Administrative Facilitator  
(Position from August 2011)*

## AFFILIATES

**Ivy Tse, MAcc, CA**  
*Adams & Miles LLP*

**Benard & Associates**  
*Investigators*

**Hon. Paul Bonwick P.C.**  
**Ms. Abby Stec (Associate)**  
*Compenso Communication Inc.*

**Ms. Erin Kelly, C.A. (Manager)**  
**Mr. I. Blair McKenzie, C.A. (Partner)**  
**Mr. Peter Pang, C.A. (Associate)**  
*Hilborn Ellis Grant LLP*

**Ms. Deborah Worrad**  
*Consultant*

## LEGAL COUNSEL

**Mr. Pierre Champagne**  
**Mr. Rodrigue Escayola**  
*Heenan Blaikie LLP*

**Mr. Blair W. McCreddie**  
*Fraser Milner Casgrain LLP*

**Mr. Richard Steinecke**  
**Mr. Bernard C. LeBlanc**  
*Steinecke Maciura LeBlanc LLP*  
*Barristers & Solicitors*

**Ms. Luisa Ritacca**  
*Stockwoods LLP Barristers*

**Mr. Robert Zochodne**  
*Zochodne Bucci Law Office*

# INQUIRIES, COMPLAINTS & REPORTS COMMITTEE

The mandate of the Inquiries, Complaints and Reports Committee (ICRC) is to investigate inquiries, complaints and reports. When the nature of the allegations are warranted, the panel of the ICRC may refer the matter to a discipline or an incapacity hearing in order to ensure public safety and trust in denturists as health care practitioners.

After investigating a formal complaint or a Registrar's Report, the ICRC may do any one or more of the following:

- Refer specified allegation of the denturist to the Discipline Committee.
- Refer the Member to a panel of the ICRC under section 58 for incapacity proceedings.
- Require the Member to appear before a panel of the ICRC be cautioned.
- Take action it considers appropriate that is not inconsistent with the *Denturism Act, 1991*, the *Code*, the regulation or by-laws, which may include requiring the member to complete a specified continuing education or remedial program.

## FORMAL COMPLAINTS

The College received 30 formal complaints. Panels of the ICRC met 24 times during this period to review the results of investigations of formal complaints.

Number of Decisions Issued * (see below)	38
No further action	20
No further action (ratification of alternative dispute resolution)	10
Written/Oral Caution	4
Specified Continuing Education or Remediation Program (SCERP)	3
Referral to Discipline	2
Referral for incapacity proceedings	0

\*Some decisions contain more than one action (e.g., SCERP & Caution). Accordingly, the total number of decisions will not always equal the total number of actions.

If either party is not satisfied with the decision of an ICRC

## Members:

Pino DiNardo, DD (*Chair*)  
 J. Gus Koroneos, DD  
 Leanne Bentley, DD (*Jun-Sept 2011*)  
 Richard Bondy, DD  
 Joan Duke (*Public Member*)

Norbert Gieger, DD  
 Anita Kiriakou (*Public Member*)  
 Mordey Shuhendler, DD  
 Luc Tran, DD  
 Carlos Valente, DD

panel or process, he or she has the right to request a review by the Health Professions Appeal and Review Board (HPARB). The only exception to this right of review is if the ICRC has referred the matter to the Discipline Committee or to an ICRC panel for incapacity proceeding.

## HEALTH PROFESSIONS APPEAL & REVIEW BOARD

HPARB is administered by the provincial government and is independent of the College. The College is required to make full disclosure of its investigation file to HPARB. The College is not a party at HPARB.

For this period, 3 requests for review was received during this period and 4 decisions were issued by HPARB.\*

\*requests for reviews that were withdrawn are not included.

## REGISTRAR'S REPORTS

Section 75(1)(a) of the *Health Professions Procedural Code* of the *Regulated Health Professions Act, 1991*, provides for colleges to investigate concerns about the conduct of members.

During this period, there was 1 section 75(1) appointments by the Registrar approved by the ICRC. The appointment was a result of a complaint. The matter was referred to discipline.

## INCAPACITY PROCEEDINGS

The *Code* defines incapacitated as follows:

... that the member is suffering from a physical or mental health condition or disorder that makes it desirable in the interest of the public that the member's practice be subject to terms conditions or limitations, or that the member no longer be permitted to practise.

During this period, no Members were referred to a panel of the ICRC for an incapacity proceeding.

# DISCIPLINE COMMITTEE

## **\*Members:**

**Robert MacLeay, DD (Chair)**  
**Jafar (Jeff) Amini (Public Member)**  
**Emanuele DiLecce**  
**Carlo DiNardo, DD**  
**John Kallitsis, DD**

**Patrick McCabe, DD**  
**Angela Smith (Public Member)**  
**Carlo Zanon, DD**

*\*All Council were appointed to the Discipline Committee on September 23, 2011.*

The Discipline Committee is responsible for hearing and determining allegations of professional misconduct or incompetence referred to it by the Inquiries, Complaints and reports Committee.

A panel of the Discipline Committee, consisting of a minimum of three panelists, one dentist and two public members, and a maximum of five panelists, considers each case and decides whether the allegations have been proven and if so, what penalty is appropriate.

If a panel of the Discipline Committee finds a Member guilty of professional misconduct may make one or a combination of the following orders:

1. Direct the Registrar to revoke the Member's certificate of registration.
2. Direct the Registrar to suspend the Member's certificate of registration for a specified period of time.
3. Direct the Registrar to impose specified terms, conditions and limitations on the Member's certificate of registration for a specified or indefinite period of time.
4. Require the Member to appear before the panel to be reprimanded.
5. Require the Member to pay a fine of not more than \$35,000 to the Minister of Finance.

If a Discipline Committee panel is of the opinion that the commencement of the proceedings is unwarranted, it may make an order requiring the College to pay all or part of the member's legal costs.

In cases where there is a finding of professional misconduct, the results of the proceeding must be contained on the College's Register which is available on the College's website as required by the *Regulated Health Professions Act, 1991*.

## **PRE-HEARING CONFERENCES**

The College and the Member may agree to this informal, confidential and without prejudice meeting, which takes place prior to the formal hearing. In attendance are the Member, his or her legal counsel and counsel for the College. The meeting is chaired by a Pre-Hearing Conference Presiding Officer selected by the Chair of the Discipline Committee.

The objectives of the pre-hearing conference are:

- To simplify the issues;
- To reach agreement on some or all of the evidence;
- To reach agreement on some or all of the allegations;
- To resolve any matter that might assist in the just and efficient disposition of the proceedings.

Any agreement reached must be confirmed by a panel of the Discipline Committee. The Presiding Officer cannot participate in the Discipline Committee hearing involving that particular Member.

During this period, there were two (2) hearings of the Discipline Committee. The two (2) Members who were before the Discipline Committee were guilty of professional misconduct.

A summary of the panel of the Discipline Committee's decision and reasons for each decision are published on the College's website and College Register as soon as possible after the hearing has been concluded and the panel's decision and reasons are final. Full text versions are available from the College upon request.

## FITNESS TO PRACTISE COMMITTEE

**Members:**

Jafar (Jeff) Amini (*Public Member*)  
Luc Tan, DD

Mordey Shuhendler, DD  
Ronald Reutcky, DD

The Fitness to Practise Committee determines if a dentist is incapacitated and, if so, how to deal with the Member.

Incapacitated means that the Member is suffering from a physical or mental condition or disorder that makes it desirable in the interest of the public that the Member's certificate of registration be subject to terms, conditions or limitations, or that the member no longer be permitted to practise.

If a panel of the Fitness of the Practise Committee finds that a Member is incapacitated, it will make an

order to do any one of the following:

1. Direct the Registrar to revoke the Member's certificate of registration.
2. Direct the Registrar suspend the Member's certificate of registration.
3. Direct the Registrar to impose specified terms, conditions and limitation on the Member's certificate of registration for a specified or indefinite period of time.

There were no Fitness to Practise Committee hearings for this fiscal year.

## PATIENT RELATIONS COMMITTEE

**Members:**

Joan Duke (*Public Member*) - Chair  
Emanule DiLecce (*Public Member*)  
Patrick McCabe, DD

Max Mirhosseini, DD  
Paul Pacifici, DD  
Robert Velensky, DD

The *Regulated Health Professions Act, 1991*, requires the College to have a patient relations program and to advise the Health Professions Regulatory Advisory Council of its programs.

The Act also stipulates that the patient relations program must include measures for preventing or dealing with sexual abuse of patients.

The Committee also administers the funding program for therapy and counseling for patients who have been sexually abused.

In addition, the Committee's mandate is to deal with all issues related to informing the public and the profession of various programs and activities of the

College and their rights under the *Regulated Health Professions Act, 1991*.

The Committee's responsibilities also is to promote and enhance relations between the College and its members, other health profession colleges, key stakeholders and the public.

The Committee is responsible for publishing and producing content for the College Contact magazine. During this year, the Committee published three College Contact magazines.

The Committee also publishes the College's Contact Update newsletter which reports on the activities of the College and the meetings of the Council.

# QUALITY ASSURANCE COMMITTEE

QUALITY  
ASSURANCE

## Members:

Joan Duke (*Public Member*) - Chair  
Emanule DiLecce (*Public Member*)  
Patrick McCabe, DD

Max Mirhosseini, DD  
Paul Pacifici, DD  
Robert Velensky, DD

The Quality Assurance Committee is charged with developing, administering and evaluating the College's Quality Assurance Program. This program is mandated under the *Regulated Health Profession Act, 1991*.

As required by regulation under the *Denturism Act, 1991*, every Member of the College shall comply with the requirements of the Quality Assurance Program.

Each year the College selects, at random, the names of Members required to undergo practice assessments. Once a Member is elected for and completed a practice assessment, his or her name is removed from the selection pool for five years immediately following the year of selection.

Five per cent of the professional population of the eight electoral districts of the College are selected.

The Quality Assurance Program consists of the following components:

- **Self-Evaluation**  
Completing and maintaining the professional portfolio will monitor individual goals, accomplishments and potential weaknesses.
- **Practice Assessment and Enhancement**  
Ensures that treatment is provided to the public in an environment, both ethically and physically, which demonstrates a high regard for the individuals well being.
- **Standards and Practice**  
Outlining of baseline competencies detailing the criteria by which peer review can be easily and clearly administered. Provides a consistent and invaluable yardstick by which denturists can critique their own performance on an ongoing basis.
- **Remediation of Behaviour and Remarks of a Sexual Nature.**  
Highlights the position of the College and is included to alert Members to the zero tolerance policy, which has been adopted by the College as it relates to any infraction regarding behavior or remarks of a sexual nature.

## Outcomes of Quality Assurance Assessments

Year	2004	2005	2006	2007	2008	2009	2010	2011	TOTAL
Successful	12	9	12	8	18	17	5	19	81
Remedial Action Issued	13	19	14	18	10	9	20	18	103
Total Assessments	25	28	26	26	28	26	25	35	219

# REGISTRATION COMMITTEE

## Members:

Dawn Stamp, DD (*Chair*)

Joan Duke (*Public Member*)

Elizabeth Gorham-Matthews, DD

Patrick McCabe, DD

Andrew Protopapas, DD

The Registration Committee reviews all applications for registration that the Registrar refers to it. The Registrar is required to refer an application if he has doubts that the applicant meets the legislated requirements, considers imposing terms, conditions and limitations, or intends to refuse the application.

The Committee provides each applicant with an opportunity to make written submissions prior to rendering its decision. The Committee's decisions are subject to a request for review by the Health Professions Appeal and Review Board.

Registration policies and guidelines are set by the Registration Committee.

The Registration Committee met six (6) times this fiscal year. The Committee assisted the Regulations & By-Laws Committee in drafting the proposed Registration Regulation pursuant to the *Denturism Act, 1991*, to be in line with the *Ontario Labour Mobility Act, 2009*.

This fiscal year, twenty-six (26) new Members received their certificate of registration.

For the 2011-2012 registration renewal period, sixty-six (66) Members completed their renewal late and one hundred twenty-two (122) Members paid in installments.

There were six (6) applications for a certificate of authorization for professional corporations bringing the total certificates of authorization to seventy-two (72).

## Total New Certificates Issued Since 2000

2001/2002	10	2007/2008	26
2002/2003	10	2008/2009	29
2003/2004	17	2009/2010	36
2004/2005	17	2010/2011	32
2005/2006	29	2011/2012	26
2006/2007	22		

# NON-STATUTORY COMMITTEES

The College has two (2) active non-statutory committees. These committees are not mandated by legislation but are established to handle the varying operations of the College. The chair of these committees are appointed by the President of the College.

## QUALIFYING EXAMINATION & CURRICULUM COMMITTEE

**Members:**

Cristian Lagos, DD (*Chair*)  
Joan Duke, Public Member

Andy Protopapas, DD  
Dawn Stamp, DD

The Qualifying Examination & Curriculum Committee (QECC) is a non-statutory committee responsible for conducting the Entry-to-Practice Examinations of the College and for liaising with the denturism training programs to develop and review the core curriculum as needed. The QECC reports to the Council under the auspices and authority of the Executive and Registration Committees.

According to the Registration Regulation for Denturism, it is a requirement for an application for a certificate of registration to successfully complete the qualifying examination as set by Council.

The QECC was held in June 2011. The Qualifying Examination is made up of a written and practical portion. The candidate must successfully complete the written portion before attempting the practical portion of the examination.

Throughout the year, the QECC receives feedback and develops the written and practical portions of the examination for the following year.

## REGULATIONS & BY-LAWS COMMITTEE

**Members:**

Joan Duke (*Public Member*)  
Patricia Cox-Picard, DD  
Ted Dalios, DD

Anita Kiriakou (*Public Member*)  
Angela Smith (*Public Member*)  
Samuel Sweet, DD

The Regulations & By-Laws Committee is a non-statutory committee responsible for advising the College Council on new pieces of legislation which may impact the profession and regulation of denturism in Ontario. This Committee is also responsible for regularly reviewing the regulations and by-laws of the profession and to ensure that the members of the College Council abide by the governance policy developed and adopted by the College. The Committee reports to the Council under the auspices and authority of the Executive Committee.

In this fiscal year, the Committee has been vigorously working on finalizing the proposed Registration Regulation, O. Reg. 833/93, pursuant to the *Denturism Act*,

1991, to the Ministry of Health and Long-Term Care, in addition to proposing College By-Law changes. Both the draft Registration Regulation and the College By-Laws were circulated to the membership.

The draft Registration Regulation proposal was submitted to the Ministry of Health & Long-Term Care (the "MOH") in December 2010. The MOH worked with staff on behalf of the Committee to draft a final proposal to the Ontario Legislature. On February 23, 2012, the MOH announced that the College's Registration Regulation was filed with the Registrar of Regulations on February 17, 2012. The new regulation was posted on e-Laws on February 23 2012 and gazette on March 3, 2012.

**COLLEGE OF DENTURISTS OF ONTARIO**

SUMMARY FINANCIAL STATEMENTS

MARCH 31, 2012

**Hilborn Ellis Grant** LLP  
Chartered Accountants  
Toronto, Ontario





**Hilborn Ellis Grant LLP**  
Chartered Accountants

## Report of the Independent Auditor on the Summary Financial Statements

To the Members of the  
**College of Denturists of Ontario**

The accompanying summary financial statements, which comprise the summary statement of financial position as at March 31, 2012, the summary statement of operations and summary statement of changes in net assets for the year then ended, and related note, are derived from the audited financial statements of the **College of Denturists of Ontario** for the year ended March 31, 2012. We expressed an unmodified audit opinion on those financial statements in our report dated September 14, 2012.

The summary financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the **College of Denturists of Ontario**.

### *Management's Responsibility for the Summary Financial Statements*

Management is responsible for the preparation of a summary of the audited financial statements on the basis described in the note to the summary financial statements.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

### *Opinion*

In our opinion, the summary financial statements derived from the audited financial statements of the **College of Denturists of Ontario** for the year ended March 31, 2012 are a fair summary of those financial statements, on the basis described in the note to the summary financial statements.

*Hilborn Ellis Grant LLP*

Toronto, Ontario  
September 14, 2012

Chartered Accountants  
Licensed Public Accountants



**COLLEGE OF DENTURISTS OF ONTARIO**

**Summary Statement of Financial Position**

March 31	2012	2011
	\$	\$
<b>ASSETS</b>		
Current assets		
Cash	242,401	329,533
Account receivable	396	21,479
HST receivable	-	26,898
Prepaid expenses	9,374	13,027
	<b>252,171</b>	<b>390,937</b>
Investments	303,968	-
Capital assets	27,087	62,570
	<b>583,226</b>	<b>453,507</b>
<b>LIABILITIES</b>		
Current liabilities		
Accounts payable and accrued liabilities	303,979	157,614
HST payable	82,409	-
Deferred membership fees	98,539	35,672
	<b>484,927</b>	<b>193,286</b>
<b>NET ASSETS</b>		
Invested in capital assets	27,087	62,570
Internally restricted	10,000	10,000
Unrestricted	61,212	187,651
	<b>98,299</b>	<b>260,221</b>
	<b>583,226</b>	<b>453,507</b>

## COLLEGE OF DENTURISTS OF ONTARIO

## Summary Statement of Operations

Year ended March 31	2012 \$	2011 \$
<b>Revenues</b>		
Membership fees	836,364	821,182
Examination fees	108,398	164,578
Interest and other membership charges	58,572	71,158
	<u>1,003,334</u>	<u>1,056,918</u>
<b>Expenses</b>		
Salaries and benefits	390,839	332,957
Examinations	104,635	96,959
Professional fees	176,131	206,998
Quality assurance	25,888	19,035
Patient relations	13,435	5,574
Complaints and discipline	176,609	19,440
Rent	55,635	53,286
Office and general	95,397	121,840
Council and committees	70,454	72,114
Amortization	29,259	47,547
Special general meeting	-	64,931
	<u>1,138,282</u>	<u>1,040,681</u>
Excess of revenues over expenses (expenses over revenues) before the following	(134,948)	16,237
Discipline expenses recovered	203	11,750
Loss on disposal of capital assets	(27,177)	-
Excess of revenues over expenses (expenses over revenues) for year	<u>(161,922)</u>	<u>27,987</u>



**COLLEGE OF DENTURISTS OF ONTARIO**

**Summary Statement of Changes in Net Assets**

Year ended March 31

	Unrestricted \$	Invested in Capital Assets \$	Internally Restricted \$	2012 Total \$
Balance, beginning of year	187,651	62,570	10,000	<b>260,221</b>
Excess of revenues over expenses (expenses over revenues) for year	(105,486)	(56,436)	-	<b>(161,922)</b>
Purchase of capital assets	(20,953)	20,953	-	-
Balance, end of year	<b>61,212</b>	<b>27,087</b>	<b>10,000</b>	<b>98,299</b>

Year ended March 31

	Unrestricted \$	Invested in Capital Assets \$	Internally Restricted \$	2011 Total \$
Balance, beginning of year	113,445	108,789	10,000	<b>232,234</b>
Excess of revenues over expenses (expenses over revenues) for year	75,534	(47,547)	-	<b>27,987</b>
Purchase of capital assets	(1,328)	1,328	-	-
Balance, end of year	<b>187,651</b>	<b>62,570</b>	<b>10,000</b>	<b>260,221</b>



**COLLEGE OF DENTURISTS OF ONTARIO**

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**Note to Summary Financial Statements**

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March 31, 2012

1. **Basis of presentation**

These summary financial statements have been prepared from the audited financial statements of the College of Denturists of Ontario (the “College”) for the year ended March 31, 2012, on a basis that is consistent, in all material respects, with the audited financial statements of the College and reduces cash flow information and information disclosed in the notes to the financial statements.

Complete audited financial statements are available upon request from the College.

