

Contact Update



College of Denturists of Ontario

Council Members

Jeff Amini

Thomas Cagy

Ted Dalios, DD

Emanuele DiLecce

Joan Duke

John Kallitsis, DD

Anita Kiriakou

Gus Koroneos B.Sc., DD (President)

Robert MacLeay, DD

Max Mirhosseini, DD

Angela Smith

Luc Tran, DD

Carlos Valente, DD

Non-Council Members

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Russell Bajurny, DD

Pino DiNardo, DD

Allen Kastner, DD

Jonathan Nolan, DD

Dawn Stamp, DD

Carlo Zanon, DD

College Staff

Robin Bigglestone

Salim Kaderali (Registrar)

Jennifer Lee

Nancy Storey

Korin Tran

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President's Message Gus Koroneos B.Sc., DD

It is time for reflection as we approach a year since I have become President of the College of Denturists of Ontario. Many changes have occurred at the College in the interest of advancing the profession and establishing the College as an institution of vision and approach.

The most visible change has been at Council. With the 2009 elections we bade farewell to former President, Greg Mittler, DD. Greg's contributions to the College were numerous and greatly appreciated. We wish Greg every success in his new endeavours. Barry Stratton, DD served for one term on Council representing District 7. Our appreciation goes to Barry for his commitment. Two long serving Public Members completed their tenure with the College. It was with great thanks we said goodbye to Walter Connell and Rodger Yeatman. Walter contributed greatly, particularly to the Patient Relations program, and Rodger served for many years as Treasurer of the College.

Of course, with the departure of these Council members, we received new members. Please join me in welcoming elected representatives for District 6, Luc Tran DD and District 7, Robert Macleay DD. The profession and College also welcome newly appointed Public Members, Emanuele DiLecce, Anita Kiriakou, and Angela Smith. We look forward to setting and accomplishing a great deal with the newly convened Council.

On a similar note, as all members of the College of Denturists are aware, Cliff Muzylowsky, DD ceased his role as Registrar in November 2009. The College of Denturists of Ontario thanks Cliff for his years of service to Council and the College and wish Cliff all the best in his new endeavors.

Salim Kaderali was appointed Acting Registrar in November 2009, while the College prepared to interview candidates for the role of Registrar. In January 2010 notice was posted for the

position; numerous applications were received, and the final choice was made by the College Council as a whole.

The College is pleased to report that Salim Kaderali, B.Sc., Dip.Ed., M.Ed. was appointed Registrar, March 2010. Please join me in welcoming Salim into this senior administrative role. Salim brings to the College years of experience as a former professor, and former Registrar of the College of Naturopathic Physicians of British Columbia to support his vision for the advancement of the profession and management of the College of Denturists of Ontario.

Together with the Registrar, I have had numerous meetings with Ministry of Health representatives. Discussions revolved around increased scope of practice, technological advancements in the industry and labour mobility. These meetings were fruitful and exciting.

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Registrar's Message Salim Kaderali

Welcome to the premiere "Contact Update" newsletter, but firstly let me introduce myself. I am Salim Kaderali, Registrar for the College of Denturists of Ontario. Many of you have already spoken with me, as I have been with the College since September 2009. Initially, I was College Manager, hired by and reporting to (then Registrar) Cliff Muzylowsky, DD. Mr. Muzylowsky left the role of

Registrar in November 2009 and I was appointed Acting Registrar, until March 2010 when I was given the full role of Registrar.

I have come to the College with several years of experience: first in educational institutions as a Science Instructor having taught first and second year Laboratory Sciences and as Registrar of the College of Naturopathic Physicians of

British Columbia. Together with the College Council, I introduced the scope of practice expansion with prescriptive rights for Naturopathic Doctors. We were also instrumental in introducing mediation, coupled with binding arbitration, with substantial reduction of annual dues for registrants.

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Salim Kaderali—Registrar together with Gus Koroneos—President presiding over the 59th Council Meeting Friday March 19th, 2010

“There is much to do for the profession and the public. I look forward to reporting regularly to the membership on our progress.”

*Gus Koroneos, DD
President
College of Denturists of Ontario*



Council of the College of Denturists of Ontario and staff attended Strategic Planning Session on Thursday September 17th, 2009

President’s Message (cont’d.)

We look forward to future meetings.

With reference to the advancement of the profession, as President, I am happy to provide information to you on the collaboration between the provincial Denturist regulatory boards and the Denturists Association of Canada, which will lead to a uniformity of training across Canada.

Not only will this address the provincial requirements for labour mobility across Canada, it will ensure that all members practicing in Ontario have met certification expectations including practice, jurisprudence and advertising standards. Quality Assurance

assessments and Continuing Education will provide ongoing affirmation of members’ compliance with these standards.

The College of Denturists of Ontario has eight elected representatives for the province. Each Professional (Elected) Council member is being encouraged to meet with their constituents at least once per year. Three Districts have held meetings in recent months. The purpose of these meetings is to inform members of Council business and activity. Being presented in a "town hall" forum, members who attend will have the opportunity to speak directly with their district representa-

tive to ask questions and provide feedback for discussion. When you receive an invitation in the mail to a district meeting, please consider how valuable it will be to you and your profession to attend, and become involved.

There is much to do for the profession and the public. I look forward to reporting regularly to the membership on our progress. Please enjoy this inaugural newsletter, which will update you on the most recent 59th meeting of Council.

Sincerely,

Gus Koroneos B.Sc., DD
President

Registrar’s Message (cont’d.)

I am very much looking forward to working with you and together we will build a strong foundation for the College.

The College of Denturists of Ontario is already well established with the administration of the Regulated Health Professions Act as it pertains to denturism. Committees are assembled and function in an effective manner honed over thirteen years of administration. The statutory committees (Executive, ICRC, Discipline, Regulations and Bylaws, Registration, Patient Relations, and Quality Assurance) are able to continue due to the processes in place and the attention to the regulated acts. As this applies to the administration of the College, so it applies to the membership. The College therefore respectfully requires the full cooperation

of the membership in completing documentation in the manner prescribed by the College. In the last few months I introduced guides to Honorarium, to incorporation, and clinic name, while respective Committees are working on guides to Continuing Education, returning to active practice, as well as accreditation of educational institutions and statement of occupational standards.

The 2010-2011 Registration Renewal is a good case in point. The College has received messages of concern with the online process used this year. As a result of the addition of the Ministry of Health’s required information collection of all members of the College, the registration process is of far greater length than in previous years. The information being required of members is deposited into the Ministry’s computer database,

and therefore the language used for responses is highly specific (and scripted by the Ministry). Given the number of questions and specific language responses, the options for the renewal process were to either provide a multi-page, multiple choice paper questionnaire or online web entry.

The decision on how to collect the data became one of economics. The College had a choice of either providing the paper registration form (together with an online option) or only the online option. The cost of producing the paper form, mailing the form, documenting receipt of the form, reviewing the form for errors and returning to member for correction and resubmission where necessary, and providing staff to manually input the responses into the database

Registrar's Message (cont'd)

proved challenging to the budget allocated to Registration. Therefore, it was decided that the online registration renewal would be the offered choice.

Members who do not have a computer, or internet connection, or were otherwise unable to use the online application were able to phone the College for assistance from staff. These members were still required to provide all of the information, and answer the disclaimers regarding offences and insurance, and provide the information for staff assisted computer input.

Altogether, the process ran

smoothly with the expected margin for errors, which were dealt with in a timely manner. The College thanks all members for their participation and cooperation. There were difficulties with the language and the length of the Ministry questionnaire, but the College registration went smoothly. We look forward to continuing support from the membership in the future.

On a broader subject, the College is responding to new provincial requirements for labour mobility across the provinces, Quality Assurance, Continuing Education, and the Office of the Fairness Commission for registration practices. Regarding the Office of the Fairness Commis-

sion the College successfully completed its 29 page audit by the commission.

As changes and advancement occur, the College will advise members, either through circulation, the College Contact, and/or the Contact Update.

I look forward to working with the professional community of Denturists, and encourage members to contact me.

Sincerely
Salim Kaderali
Registrar



The Chair for Qualifying Examination Committee Andy Protopapas reporting, whilst the Treasurer John Kallitsis takes notes.

Statutory Committee Reports

Executive Committee

The Executive Committee has met to review and decide upon a number of issues since the 58th meeting of Council.

For due diligence, the committee developed and initiated a procedure to hire a replacement Registrar. Hiring of the Registrar was also on the agenda for a meeting that the Executive Committee of the College initiated with invitation to the Denturists Association of Ontario. Other items discussed were CDO budget, scope of practice, mentorship and Quality Assurance programs and the proposed CDO involvement at the April 9th, 2010 DAO annual general meeting.

The CDO Executive were astonished to learn that the DAO, at a substantial cost, was already lobbying the Ministries on Scope of Practice items, without any communication with the CDO.

Discipline Committee

With regard to the Discipline Hearing held on September 24th and 25th, the Reasons for Decision prepared by the Hearing Panel was presented and approved by Committee Members. The Reasons for

Decision was then sent for signature of Walter Connell, Chair of Discipline Panel at the aforementioned hearing.

An additional ongoing action was also discussed.

Quality Assurance Committee (QA)

The Quality Assurance Committee has incorporated recommendation from Council for clinic name checks on clinics being assessed to ensure the name meets with standard, or if not, has received Executive approval.

QA made two recommendations to Council which were accepted:

1. The qualification for QA assessors be broadened to include retired CDO professionals.

2. All new CDO members opening a new clinic be required to have an assessment at the new clinic. The cost of the assessment is to be borne by the assessee. The Council approved that this assessment be completed within twelve months of opening a new clinic.

Investigations, Complaints and Reports Committee (ICRC)

ICRC now reviews complaint files distributed to two panels within the committee, instead of one.

There are currently 30 files open.

In January the Committee issued an oral and written caution to three members.

Registration Committee

The Annual Practices report to the Office of the Fairness Commission (OFC) was submitted to the auditors by the deadline. The College continues to provide information requested by the auditors of the OFC for completion of their report to the OFC.

Patient Relations Committee (PR)

Executive has directed PR to publish an electronic newsletter following (within two weeks) each Council meeting to update members on the goings of Council. This newsletter is intended to cover the gap in communication with the College Contact.

Council issued to members the public safety message regarding use of Poly-Grip and the GlaxoSmithKline news release.

"I look forward to working with the professional community of Denturists, and encourage members to contact me."

Salim Kaderali
Registrar

College of Denturists of Ontario



Examiners review pre-clinic exams, Sunday Feb 28, 2010, Chaired by Andy Protopapas, with presiding Chief Examiner Brian Deegan and CDO President Gus Koroneos



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TODAY

July 1, 2010 – Harmonized Sales Tax Comes Into Effect

The new Harmonized Sales Tax (HST) announced in the 2009 Ontario Budget comes into effect on July 1, 2010. The provincial portion of the HST will be eight per cent and the federal portion will be five per cent for a combined HST rate of thirteen (13) per cent.



For Denturists, this will mean changes to the tax you pay on professional supplies, but will not change the tax you charge your clients for services offered to them. Presently Denturists do not charge Provincial Sales Tax (PST) and 0 per cent Goods and Services Tax (GST). As of July 1, 2010, Denturists will continue to bill 0 per cent rated HST. With 0 per cent HST rating, Denturists will be able to claim HST paid on supplies.

For the College of Denturists of Ontario, the introduction of HST will mean the College will apply 13 per cent HST to all services it provides for a fee, including the Annual Registration Renewal. For members who have elected to pay their 2010-2011 Registration Renewal in two installments, thirteen (13) per cent HST will be applied to the second installment payment.

For more information, consult your accountant and/or the Ministry of Revenue web site at <http://www.rev.gov.on.ca/en/taxchange/hst.html>

Non-Statutory Committee Reports

Qualifying Exam Committee (QE)

There have been two sessions of the Winter Written Exam and one session of the Winter Clinic Exam completed between January and March 2010.

Feedback and changes to the exam process resulting from feedback was provided at the Examiner Training session. Many thanks are due to the Exam Committee for the smooth running of the two sets of exams.

The Committee is now finalizing dates and preparing for the Summer sessions.

Finance Committee

The Treasurer and Finance Committee are pleased to announce a paring of approximately \$84,000 from the 2009-2010 budget. The 2010-2011 budget is expected to be with \$0 deficit.

The prudence in financing was well reflected in this year's registration fee, which was maintained at the same level as last year. Bravo to all the College Committees that were sent emails with spending pie charts, reminding them of the current budgeted amount and their spending level.

With continuing diligence of committees and College administration we are striving to reduce fees for the 2011-2012 registration renewal.

HST Info: Effective July 1st, 2010, Ontario's Retail Sales Tax and the Federal Goods and Services Tax (GST) will be merged into one. The bad news is that HST will apply to College fees, but the good news is that Denturists will continue to pay GST at the zero base rate and thus HST will also be zero rated.

Upcoming 2010 Council Meeting Dates

The Council meets four times per year to fulfill the mandate of the Regulated Health Professions Act, 1991 (RHPA). Such meetings are open to the public.

60th Meeting of Council
Friday, June 18th, 2010

61st Meeting of Council
Friday, September 17th, 2010

62nd Meeting of Council
Friday, December 17th, 2010

If members wish to attend a meeting of the Council, please advise the College office 416.925.6331, info@denturists-cdo.com to reserve space.